SRS: Our work by the numbers
FY 2021–22

Strategic Resources and Support plays a critical role in sustaining and enhancing the campus mission of education and research through administrative, business, operational and financial support. Below is a small sampling of the many ways in which SRS units supported the campus mission during the 2021-22 fiscal year.

Our mission is served by:

- 9 Major operating units
- 1,700+ Employees across the organization

Highlights by Division

### Institutional Equity and Compliance (OIEC)
- 1,586 – Allegations reported to OIEC
- 33% – Reduction in the investigation timeframe from previous year
- 10,759 – Student Sexual Misconduct Survey responses analyzed
- 21,853 – Students and Employees who completed online education on discrimination, harassment, sexual misconduct and bystander intervention skills
- 616 – Cases handled by ADA Compliance

### Human Resources (HR)
- 2,000+ – Jobs recruited
- 34,000+ – Job applicants processed
- 2,000 – Faculty and staff participated in HR training programs
- 30 – Frontline service employees completing basic computer learning class in partnership with Infrastructure and Sustainability HR
- 28,519 – Tickets processed by HR service Center

### Infrastructure and Sustainability (I&S)
- 800+ – Classrooms cleaned and serviced daily
- 1 – 10-year Campus Master Plan drafted and approved by the Board of Regents
- 1,655 – Tons of waste diverted from the landfill
- 1.33 million – Square feet of space under management by Real Estate Services
- 3 million – Pounds of freight delivered to campus via Distribution Services
- 2.45 million – Kilowatt-hours of electricity produced by solar power
- 1,156 – Safety and compliance inspections conducted by Environmental Health and Safety

### Health and Wellness Services (HWS)
- 12,074 – Individual therapy visits
- 63,931 – Medical visits
- 19,000 – COVID-19 PCR diagnostic tests provided to CU Boulder community
- 2,123 – Students participating in harm-reduction focused social programming
- 6,234 – Students purchasing CU Anthem health insurance plan
Finance and Business Strategy (FBS)
» 232,249 – Individual FCQ responses processed by Office of Data Analytics
» 99 – Children cared for by the Children’s Center
» 5,856 – Textbook titles stocked by CU Bookstore
» 9 – Planets upon which campus controller’s office tracks equipment
» 1,056 – Events staffed by Parking Services

Strategic Relations and Communications (SRC)
» 1,861 – Posts across major social media platforms
» 25,500 – CU Boulder Today stories
» 131,498 – Page views for most read CUBT story (5-minute breathing workouts)
» 9,572 – Live online chats facilitated through Buff Info
» 19,769 – Total media mentions of CU Boulder

Integrity, Safety and Compliance (ISC)
» 18,996 – Police, fire and medical services calls logged and broadcast to patrol officers
» 8,850 – Foot patrols completed by CUPD officers
» 900 – Procurement contracts reviewed for accessibility compliance
» 55,000 – Minutes of video captioned for 92 courses
» 33 – New unmanned aerial vehicle pilots trained

Enrollment Management
» 54,882 – Record number of first-year student applications
» $51 million – Student emergency grants issued
» $443 million – Record amount of financial aid disbursed
» 60,000 – Students and families served by Financial Aid office

Information Technology (OIT)
» 8,800 – Wireless access points operated on campus
» 9.7 million – Grades assigned in Canvas
» 99.89% – Average uptime for Buff Portal
» 31,920 – Cases resolved by IT Service Center
» 3.5 – Petabytes of data stored