# **SRS: Our work by the numbers** FY 2021–22

Strategic Resources and Support plays a critical role in sustaining and enhancing the campus mission of education and research through administrative, business, operational and financial support. Below is a small sampling of the many ways in which SRS units supported the campus mission during the 2021-22 fiscal year.

### Our mission is served by:



# **Highlights by Division**



#### Institutional Equity and Compliance (OIEC)

- » 1,586 Allegations reported to OIEC
- 33% Reduction in the investigation timeframe from previous year
- > 10,759 Student Sexual Misconduct Survey responses analyzed
- 21,853 Students and Employees who completed online education on discrimination, harassment, sexual misconduct and bystander intervention skills
- » 616 Cases handled by ADA Compliance

#### Infrastructure and Sustainability (I&S)

- » 800+ Classrooms cleaned and serviced daily
- 1 10-year Campus Master Plan drafted and approved by the Board of Regents
- » 1,655 Tons of waste diverted from the landfill
- » 1.33 million Square feet of space under management by Real Estate Services
- 3 million Pounds of freight delivered to campus via Distribution Services
- 2.45 million Kilowatt-hours of electricity produced by solar power
- > 1,156 Safety and compliance inspections conducted by Environmental Health and Safety

#### Human Resources (HR)

- » 2,000+ Jobs recruited
- » 34,000+ Job applicants processed
- » 2,000 Faculty and staff participated in HR training programs
- 30 Frontline service employees completing basic computer learning class in partnership with Infrastructure and Sustainability HR
- » 28,519 Tickets processed by HR service Center

#### Health and Wellness Services (HWS)

- » 12,074 Individual therapy visits
- » 63,931 Medical visits
- >> 19,000 COVID-19 PCR diagnostic tests provided to CU Boulder community
- 2,123 Students participating in harm-reduction focused social programming
- » 6,234 Students purchasing CU Anthem health insurance plan



#### Finance and Business Strategy (FBS)

- > 232,249 Individual FCQ responses processed by Office of Data Analytics
- » 99 Children cared for by the Children's Center
- » 5,856 Textbook titles stocked by CU Bookstore
- 9 Planets upon which campus controller's office tracks equipment
- » 1,056 Events staffed by Parking Services

#### Integrity, Safety and Compliance (ISC)

- > 18,996 Police, fire and medical services calls logged and broadcast to patrol officers
- » 8,850 Foot patrols completed by CUPD officers
  900 Procurement contracts reviewed for
  » accessibility compliance
- 55,000 Minutes of video captioned for 92 courses
- » 33 New unmanned aerial vehicle pilots trained



#### Strategic Relations and Communications (SRC)

- » 1,861 Posts across major social media platforms
- >> 25,500 CU Boulder Today stories
- **131,498** Page views for most read CUBT story (5-minute breathing workouts)
- » 9,572 Live online chats facilitated through Buff Info
- » 19,769 Total media mentions of CU Boulder

#### **Enrollment Management**

- > 54,882 Record number of first-year student applications
- » \$51 million Student emergency grants issued
- \$443 million Record amount of financial aid disbursed
- > 60,000 Students and families served by Financial Aid office

#### Information Technology (OIT)

- » 8,800 Wireless access points operated on campus
- » 9.7 million Grades assigned in Canvas
- » 99.89% Average uptime for Buff Portal
- » 31,920 Cases resolved by IT Service Center
- » 3.5 Petabytes of data stored



Strategic Resources and Support UNIVERSITY OF COLORADO BOULDER

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