Below is the update from the Registrar's Office for September 23, 2014. If you have questions, please contact the person associated with the update. Thank you!

Registrar's Town Hall Meeting – Save the Date! (Sally Page)

The next registrar's Town Hall Meeting is scheduled for Tuesday, October 7, 2:00 p.m. to 4:00 p.m., in the Law School's Wittemyer courtroom.

Draft Agenda
- Portal update (accessibility, portal redesign, etc.)
- u.achieve Update
- FERPA Recertification Requirement for ISIS Access
- Security Passphrase Update (plans for communication, implementation, future, etc.)
- New Diploma
- CRM communications update & projects
- Sunday final exams reminder
- Online Catalog Update (demo, important dates for 2015 catalog, catalog refresh, etc.)
- Pre-registration check list to-do item for Spring
- How "dropped if enrolled" functionality works

Cognos and Reporting (Daniel Robert)

The Cognos upgrade has caused some problems when running Cognos reports via Firefox and IE. If you use the portal to log in to Cognos, you are unable to run a Cognos report to Excel 2007. IRM is aware of the issue and is working with IBM to come up with a solution.

The following are workarounds you can use until a fix is implemented:

1. Use Chrome to log in to Cognos via MyCUInfo.
2. Use the direct Cognos links (any browser should work according to IRM).
3. Run the report using the CSV option.

If you are still experiencing issues, please contact regreporting@colorado.edu.