CONNECT WITH CUPD

Non-Emergency
303-492-6666

Administration
303-492-8168

Records
303-492-5115

Mailing address
1050 Regent Dr.-502 UCB
Boulder, CO 80309

On social @CUBoulderPolice
Table of Contents

About CU Boulder Police 4
From the Chief 5
Communications 6
Patrol 7-8
Residential Safety Officers 9
Events and Emergency Management 10-12
Campus Safety Officials 13
Training 14
Records 15-16
Property and Evidence 17
Finance 18
Diversity, Equity and Inclusion 19
Public Information 20-22
About CU Boulder Police

The University of Colorado Boulder Police Department is a full-service police agency providing community-based public safety services to a diverse community of approximately 36,000 affiliates 24 hours a day, seven days a week, all year long. Every year, the CUPD police officers and residential service officers engage in more than 30,000 operational activities. This includes officer initiated activities like foot patrols and directed patrols, as well as general calls for service. Patrolling the campus by foot, bicycle, motorcycle and vehicle, the CU Boulder police work diligently with the university community and surrounding agencies to ensure a prompt and coordinated law enforcement response.

Vision
The University of Colorado Boulder Police Department is committed to being a leader among university police departments.

Mission
The members of the University of Colorado Boulder Police Department (CUPD) are dedicated to providing the highest quality services in order to enhance community safety, protect life and property, and reduce crime and the fear of crime. We pledge to develop a partnership with the greater campus community and to improve the overall safety and quality of life for all CU affiliates through fair and impartial, transparent and consistent policing.

Core Values

**Collaboration:** We value working together to create and maintain a culture of mutual trust and optimism for the future, with a goal of shared success and accomplishment.

**Competence:** We are skilled professionals, exhibiting a quiet confidence in the performance of our duties; demonstrating adaptability to all situations, accompanied by a desire for continuous improvement.

**Humility:** We serve the university in a respectful, compassionate and non-judgmental manner; remembering that we are members of the community we serve.

**Integrity:** We operate in a professional, ethical and honest manner towards our work, peers and the university community.

**Passion:** We demonstrate a personal enthusiasm that drives focus, a desire to excel, and a commitment to support and protect one another.

Purpose
The purpose of the University of Colorado Boulder Police Department is to support the university and its mission by providing public services that meet the unique needs of its constituents.
2021 was a year like no other. Our campus, like many around the world, started the year with a measured transition back to in-person living and learning. After nearly a year of remote classes and residence halls being closed due to the COVID-19 pandemic, the phase-in required outreach to help our community re-acclimate. I applaud the efforts of everyone at CUPD during this challenging time.

We experienced two unexpected and challenging events in March: a riot on University Hill – a neighborhood adjacent to campus where many students live – and a tragic mass shooting at a Boulder grocery store, where 10 beloved community members were killed, including an officer with the Boulder Police Department. Our offer of assistance in both incidents was swift, and our commitment to bring justice and help the community heal remains. I thank our officers for their bravery and quick response.

The community was once again challenged on December 30, when 100 mile an hour wind gusts swept flames from the Marshall Fire through Boulder county, ultimately destroying more than 1,000 homes. Many students, faculty and staff lost everything. Again, we came together as a department and I can’t express how grateful I am for the CUPD family.

The community and the department has proven its resilience time and time again, adapting to ever-changing circumstances and learning to thrive in new environments. In this annual report, we are proud to share our own discoveries and accomplishments, which we feel will help better serve this amazing community.

Our officers and staff have embraced progressive training, learning trauma-informed interview techniques, lethality assessment protocols and effective listening. We are sharing active bystander and coordinated first responder training with our partner agencies, and announced a $1.2M grant award, which we'll use to develop a communications campaign to help our stakeholders better recognize and report behaviors of concern.

We are also conducting a thorough audit of our campus safety and security protocols, and working toward national accreditation through the International Association of Campus Law Enforcement Administrators. A chief can’t do any of this alone. It takes the unwavering commitment of everyone at CUPD, and I gratefully acknowledge that.

The events of the past year have strengthened our resolve to serve and protect this unique, diverse community while growing, learning and looking toward the future. Thank you for taking the time to read our annual report. If you have any questions or items you’d like to discuss, please feel free to contact me.

Sincerely,

Doreen Jokerst, Assistant Vice Chancellor for Public Safety and Chief of Police
In 2021, we started a remodel of our communications center that was completed in early 2022. This remodel ensures that our hardworking dispatchers have a functional, comfortable environment in which to conduct their essential tasks.

The communications center at CUPD provides a vital link between the university community and public safety services, including police, fire, ambulance, parking, security and more. The staff is dedicated to providing prompt and efficient emergency communications to the campus community.

We are creative and innovative with our resources, foster a positive work environment, and strive to meet the evolving challenges inherent in public safety communications. Our communications center staff consistently support our department with professionalism and courtesy.

The dispatchers in the communications center are responsible for logging all calls for police, fire and medical service in the computer-aided dispatch (CAD) system and then airing that information to the officers on patrol.

In addition to these day-to-day activities, the dispatchers are responsible for staffing the command post during large events. This typically includes home football games and special events that take place on campus, including commencement and concerts.

The center works in conjunction with the City of Boulder’s communications center for the dispatching of fire and medical assistance. We would like to say thank you to our partners at the city of Boulder’s communications center for sharing their space during our remodeling project.
Patrol officers are the most public-facing part of any police department. In 2021, the CUPD Patrol Division completed many projects in addition to their day-to-day duties.

We completed 505 welfare checks and 622 citizen assists.

We conducted 8,850 foot patrols, 7996 directed patrols and 367 bike patrols.

We completed nearly 500 increased patrols off-campus in collaboration with our partners at the Boulder Police Department and partnered with City of Boulder on University Hill improvements.

CUPD provided assistance Boulder Police in response and investigation of the King Soopers shooting and Hill Riot.

30,000+
Total Operational Activities

74%
Officer Initiated Activities (foot patrols, directed patrols, traffic stops, etc.)

5,110
General Calls for Service, including fire response

Top Calls for Service in 2020

693
Outside Agency Assist

622
Citizen Assist

554
Suspicious Activity

1,721
Traffic stops

30
DUI
Patrol, con’t.

We pivoted our mental health support from Counseling and Psychiatric Services (CAPS) from tele-health to an in-person, co-responder position, providing a licensed clinician for community members in crisis.

CUPD also added an embedded victim advocate from CU Boulder’s Office of Victim Assistance, to provide in-the-moment support for those experiencing trauma and to facilitate connection with longer-term campus mental resources.

CUPD accomplished several major initiatives, including the implementation of the Lethality Assessment Program, for which we earned special recognition from the Boulder County Domestic Violence Task Force.

We established an MOU with the Internet Crimes Against Children task force program and moved forward with staffing a position on the FBI’s Joint Terrorism Task Force.

Body Worn Camera Stats
In 2021, CUPD had:

472
Case Reviews Conducted

21,219
Videos Uploaded

3,656
Hours of Footage
CUPD has a tiered approach when it comes to community safety oriented policing. The three tiers consist of fully commissioned law enforcement (CUPD officers), partially commissioned personnel (residential services officers or RSOs), and non-commissioned safety officers (community safety officials or CSOs). **The RSO unit is a middle ground between the community and fully commissioned law enforcement personnel. RSOs are part of the Patrol division.**

The RSO unit is a team of community-oriented, safety-focused, professionally trained staff within CUPD. The RSOs provide communities in CU Boulder’s residence halls with professional and compassionate public safety services that best promote the mission, vision and values of both CUPD and CU Boulder.

The focus of the RSO unit is to be a visible presence supporting safety of on-campus residential communities. RSOs assist Residence Life staff in identifying and addressing policy violations along with lower level law violations through active and visible foot patrols of the residence halls, remaining transparent and communicative with campus partners.

RSOs receive a limited municipal commission through the City of Boulder that allows them to write misdemeanor summons for minors in possession of alcohol and marijuana. Much of this past academic year, RSOs were additionally tasked with educating our community on the public health mask order.

### Residential Service Officers

**4,355**

Patrols in residence halls (avg. 20/shift)

**497**

Total Citations (summons plus warnings and including 313 administrative citations)

**444**

Total Case Reports Completed

**132**

Drug Violations

**213**

Alcohol Violations

**62**

Noise Violations

**6**

Medical Assists

**34**

Other
Like the rest of our police department, 2021 provided our emergency management (EEM) division with many opportunities to manage, train and plan for the future.

The Emergency Management (EM) unit is responsible for development, promulgation, implementation, training, coordination and oversight of emergency management plans and programs for CU Boulder. The EM team is also responsible for the coordination of development of business continuity plans for the campus for developing and maintaining effective relationships with local, state and federal emergency management and planning elements, e.g., the Boulder County Office of Emergency Management, the Colorado Division of Emergency Management, the Federal Emergency Management Agency’s Region VIII Office; in support of effective emergency management planning and preparation for CU Boulder.

The Events Team is responsible for security and traffic planning for special events that occur on the CU Boulder campus. The team processes, on average, 3,000 special event requests for the CU Boulder campus each year and helps event organizers determine security risks and requirements for events and assists in providing staffing for those needs with police officers.

Community Safety Officials conduct campus-wide patrols, participate in campus-wide events and work event security to further engage with the CU community. These duties ensure CU policy compliance for proper facility use of academic, administrative, research and recreational buildings and spaces.
Emergency Management (EM) Team

CUPD Emergency Management provided aid to local partner agencies on multiple off-campus events and initiatives, including the University Hill riot (3/6/21), King Soopers shooting (3/22/21), the Marshall Fire (12/30/21), COVID management, back-to-school University Hill operations and more.

We conducted and participated in 10 after action reports with campus and local jurisdictions.

EM completed CPTED training, helped plan/participated in the North Central Region Complex Coordinated Terrorist Attack (CCTA) exercise series, hosted L-363: Multi-Hazard Emergency Management for Higher Education, designed and conducted 3 tabletop and 1 functional exercise and attended the Transform Conference.

We completed policies on Campus Closure, UAS and Weapons on Campus. Work on the CUPD Continuity of Operations (COOP) began in 2021, to be completed in 2022.
Events Team

The Events Team is responsible for security and traffic planning for special events that occur on the CU Boulder campus. The team processes, on average, 3,000 special event requests for the CU Boulder campus each year and helps event organizers determine security risks and requirements for events and assists in providing staffing for those needs with police officers.

In 2021, CUPD staffed more than 80 events, continuing to support the university’s COVID-19 policies. We partnered with 12 different regional police/fire agencies to staff events.

The UAS team conducted drone flights in support of CUPD event operations and patrol. This division also conducted the Hazard and Vulnerability Analysis (HVA) with EMOG.

Events and Emergency Management personnel completed NCS4 training courses in:

- Crowd Safety and Crowd Risk Analysis
- Risk Management
- Evacuation
- Enhanced Risk Management
The Community Safety Official (CSO) Program is something you may not find in a traditional municipal police department, and we are grateful for the support this program provides. **CSOs are non-commissioned personnel who provide safety and security services through positive engagement with CU campus constituents and affiliates as part of Events and Emergency Management.** This positive engagement between the Community Safety Officials and the campus community focuses on education and collaboration to deter crime and the fear of crime.

Community Safety Officials conduct campus-wide patrols, participate in campus-wide events and work event security to further engage with the CU community. These duties ensure CU policy compliance for proper facility use of academic, administrative, research and recreational buildings and spaces.

The Community Safety program provides these services to ensure the academic mission of the university can be conducted without disruption and allow the CU community to have a safe and positive campus experience. We provide holistic ambassadorship for the CU community and our campus affiliates.

<table>
<thead>
<tr>
<th>43,710</th>
<th>8,217</th>
<th>40</th>
</tr>
</thead>
<tbody>
<tr>
<td>Building integrity reviews conducted</td>
<td>Miles walked while patrolling campus</td>
<td>ADA doors audited to ensure proper function</td>
</tr>
</tbody>
</table>

- **852** Calls for service responded to (open door assists, criminal mischief, trespassing, welfare checks, medical, suspicious persons) including outside requests for extra patrols
- **1,743** Building integrity issues resolved (including 241 with Facilities Management)
CUPD utilized its new training center throughout the year, hosting a mini-academy for new officers, the Pac-12 Chiefs Conference and several in-service trainings. Instruction in less-lethal response techniques and integrated communications tactics was held, along with officer and staff training in diversity, equity and inclusion and effective listening. Several CUPD officers completed Law Enforcement Bicycle Association certification and others added skills to become motorcycle officers.

**77+ hours**
In-service training through Oct. 2021

**15+**
Trainings at new training center, including Inclusive Leadership, Clery Act Training, Our Community Listens, Crime Scene Photography, Lethality Assessment “Train the Trainer,” Advanced Interviewing Techniques, ALERRT “Train the Trainer.”
The University of Colorado Boulder Police Department Records section, staffed by a records manager, two records technicians and a media duplication specialist, fulfills all of the support functions found in other fully commissioned police departments around the state of Colorado. These include compiling, storing, and disseminating the agency’s law enforcement records to the District Attorney’s Office as well as County and Municipal Courts, submitting statistical data to the Colorado Bureau of Investigation for inclusion in the state’s annual Colorado Uniform Crime Reporting Program, and the maintenance and validation of all entries into the Colorado Crime Information Computer and the National Crime Information Computer systems (CCIC/NCIC).

CUPD Records utilizes various software and hardware for all records management needs. The media duplication specialist uses advanced software for all video media management.

As part of the University community, CUPD Records must comply with statutory requirements as defined by the Colorado Open Records Act and additional regulatory compliance mandates issued by the United States Department of Education. This includes the Family Educational Rights and Privacy Act (FERPA), Title IX of the Education Requirements Act of 1972 (Title IX), and the Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act (The Clery Act). The Office of Student Conduct, the Office of Victim Assistance and the Office of Institutional Equity and Compliance are just a few of the campus offices the records section works collaboratively with to ensure the needs and reporting requirements of the campus are being met.

In addition to record/report release, records personnel process a variety of law enforcement related paperwork, offer select fingerprinting for the campus community, and comply with various court orders, such as subpoenas to produce documentation and orders to seal records. Record staff also answer a large variety of questions by phone and greet anyone coming to the police department.

This year, CUPD added an accreditation manager, who is housed in Records, to assist in our efforts to earn accreditation through the International Association of Campus Law Enforcement Administrators (IACLEA). CUPD is currently working on fulfilling requirements for that accreditation. IACLEA accreditation signifies an agency’s ongoing commitment to excellent, state-of-the-art performance in every aspect of its operations.
<table>
<thead>
<tr>
<th>Records, con’t.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2,543</strong> Case reports</td>
</tr>
<tr>
<td><strong>738</strong> Summons or warnings from e-citation program</td>
</tr>
<tr>
<td><strong>1,285</strong> Reports released to campus partners</td>
</tr>
<tr>
<td><strong>29</strong> Administrative traffic violations</td>
</tr>
<tr>
<td><strong>200</strong> Background checks</td>
</tr>
<tr>
<td><strong>New</strong> Implementation of Brazos system for e-citations</td>
</tr>
<tr>
<td><strong>467</strong> Administrative violations</td>
</tr>
<tr>
<td><strong>New</strong> Implementation of administrative violations</td>
</tr>
</tbody>
</table>
In 2021, our Property and Evidence section celebrated a big achievement. CUPD became the first university police department in North America to earn the SCS Northwest Evidence Management Professional Accreditation certificate, a process that took two years and a great deal of time and energy to complete.

Property and Evidence also added one full-time position to help provide essential support to CUPD officers and command staff. The section continued its efforts to research and purge old evidence that is no longer needed for prosecution, resulting in a 117% purge rate for the year.
The finance unit is responsible for overseeing all funding within the department and ensuring that the budget is spent in a way that is consistent with departmental needs and university policy. This is accomplished through a review process that begins with the individuals requesting items and cycles through purchasing and/or budget officers to ensure compliance.

Although CUPD, and CU Boulder in general, have seen an increase in revenue as compared to 2020 during the depths of the COVID-19 pandemic, our revenue has not fully recovered to pre-pandemic levels. CUPD was also able to remove a one-time, pandemic-related budget reduction.
We are leading the way in the Pac-12 conference, pledging to increase the number of women in policing to 30% by the year 2030 through the 30x30 initiative.

We continue to work with students, faculty and staff on increasing transparency into our hiring processes, inviting student government leaders and their peers to provide feedback and sit in on interviews. We are better together!

CUPD added a Diversity and Inclusion statement to the Mission and Core Values section of our website, making sure applicants and future hires understand our commitment to hiring a diverse workforce.
Public Information

Facebook
Likes: 6.5K
Followers: 7.2K
Reach: 132K

Instagram
Followers: 2.5K
Reach: 166K

Twitter
Followers: 14.1K
Reach: 2.5M

Top Social Posts and Reach

3/31/21
51K reach

3/16/21
143K reach

4/6/21
5.4K reach

As we get ready for St. Patrick’s Day, CUPD Chief Doreen Jokerst and @BoulderPolice Chief Maris Herold want to remind everyone to celebrate safely.

colorado.edu/today/2021/03/...
plt.twitter.com/IymYelu2HS
CU Boulder students given shelter-in-place order after shots fired near campus

CU police respond to report of shots fired near campus; no one injured

Partygoers on Pearl Street Mall cause significant damage to businesses; police trying to identify vandals

Fixing policing means recruiting, retaining more women, advocates say | KUNC

Person seriously injured in assault after CU/Arizona game | FOX31 KDVR

Boulder Fire 'cautiously optimistic' there were no fatalities in massive condo fire on Pearl Street

University of Colorado Boulder campus vandalized with offensive messages

CU Boulder campus crime decreased in 2020

Police departments struggle to hire, cash incentives attracting officers from other departments

CU renews, extends police chief’s contract for five years

Campus and student media Fall 2021:

Leadership Frontiers Podcast | Center for Leadership | University of Colorado Boulder

NewsTeamBoulder 14 Oct 2021

KVCU Radio 1190 Interview at 6:05

NewsTeam Boulder 7 Oct 2021
What’s ahead in 2022?

CUPD is a learning organization that never rests on its laurels. We engage in constant conversations with our community to inform our plans and goals for the future.

- Body worn camera upgrades
- New policy manual
- IACLEA accreditation
- Increased community engagement and collaboration with student government
- Continued commitment to diversification of officers and staff
- Radio upgrades
- Academy feasibility study
- Wellness initiatives including counselor training specific to first responders
- Training on trauma-informed interview techniques
- Active Bystander for Law Enforcement training
- Flock safety camera upgrades
Thank you for reading! We invite you to engage with us further. Please reach out to CUPD with any questions or comments:

303-492-6666 (non-emergency)

www.colorado.edu/police