



University of Colorado Boulder Police Department



2019 Annual Report

Connect with CUPD

Police non-emergency
303-492-6666

Police records
303-492-5115

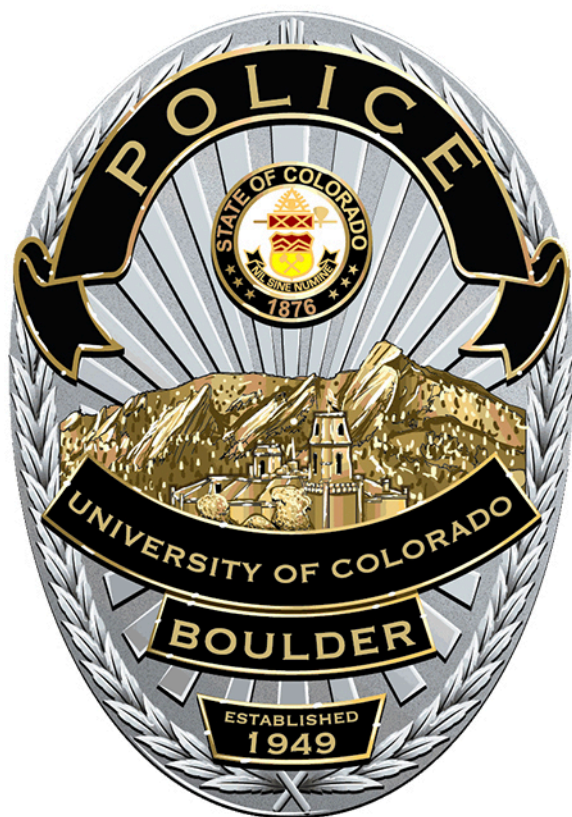
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CU Boulder Police

2019 Annual Report



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About CU Boulder Police

The University of Colorado Boulder Police Department is a full-service police agency providing community-based public safety services to a diverse community of 36,000 affiliates 24 hours a day, seven days a week, all year long. Every year the department responds to approximately 20,000 calls for service. Patrolling the campus by foot, bicycle, motorcycle, and vehicle, the CU Boulder police work diligently with the university community and surrounding agencies to ensure a prompt and coordinated law enforcement response.

Vision

The University of Colorado Boulder Police Department (CUPD) is committed to being a leader among university police departments.

Mission

"The members of the University of Colorado Boulder Police Department (CUPD) are dedicated to provide the highest quality services in order to enhance community safety, protect life and property, and reduce crime and the fear of crime. We pledge to develop a partnership with the greater campus community and to improve the overall safety and quality of life for all CU affiliates through fair and impartial, transparent and consistent policing."

Core Values

Collaboration: We value working together to create and maintain a culture of mutual trust and optimism for the future, with a goal of shared success and accomplishment.

Competence: We are skilled professionals, exhibiting a quiet confidence in the performance of our duties; demonstrating adaptability to all situations, accompanied by a desire for continuous improvement.

Humility: We serve the University in a respectful, compassionate, and non-judgmental manner; remembering that we are members of the community we serve.

Integrity: We operate in a professional, ethical, and honest manner towards our work, peers, and the University community.

Passionate: We demonstrate a personal enthusiasm that drives focus, a desire to excel, and a commitment to support and protect one another.

Purpose

The purpose of the University of Colorado Boulder Police Department is to support the University and its mission by providing public safety services that meet the unique needs of its constituents.



From the Chief...

Thank you for taking the time to read the CU Boulder Police annual report. This document is designed to take a look at the past year and provide a glimpse into the next one.

It is my honor and privilege to lead this dedicated group of caring professionals who are passionate to provide police services to our campus community.



We started 2019 with the implementation of our strategic plan. In it, we identified the strategic goals that will direct and inform our decisions and the direction of the department.

These goals are:

1. We recruit, develop and retain a caring, competent and quality workforce.
2. We enhance organizational excellence through state-of-the-art technology that meets the needs of modern and progressive policing.
3. Enhance communication and collaboration with all segments of the University community through procedural justice and legitimacy.
4. Maintain the capabilities of effective emergency management.
5. To effectively provide service to such an increased population, the department will need to grow in response to that demand.





Again, thanks for taking the time to learn more about our department. If you have any questions, please feel free to reach out to me.



In 2019, the CU Boulder police department signed a pledge to participate in the International Association of Chiefs of Police's (IACP) One Mind Campaign. The cam-

ampaign requires police departments to complete certain steps that aim for successful interactions between police officers and persons affected by mental illness.

To complete the One Mind Campaign, police departments must pledge to implement the following steps:

-  Establish a sustainable partnership with one or more community mental health organization(s).
-  Develop and implement a policy addressing police response to persons affected by mental illness.
-  Train and certify all of the agency's sworn officers in mental health first aid or other equivalent mental health awareness program.
-  Provide Crisis Intervention Team (CIT) training to a minimum of 20 percent of the agency's sworn officers.

Under the One Mind Campaign guidelines, law enforcement agencies have 12 to 36 months to implement the four practices. CUPD has already met these four requirements.

Operations

Welfare Checks

381

Mental Health Holds

96

Bait Bike Program



Thefts

15

Arrests

11

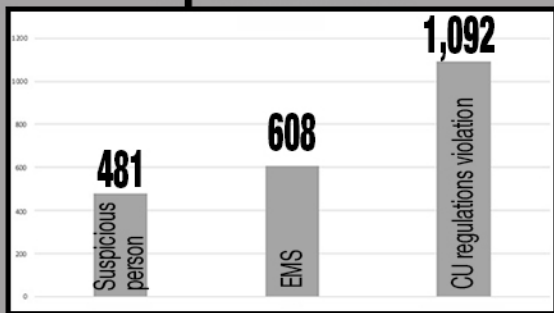
Felony
Charges

24

Misdemeanor
Charges

33

Top Calls in 2019



Traffic
Citations

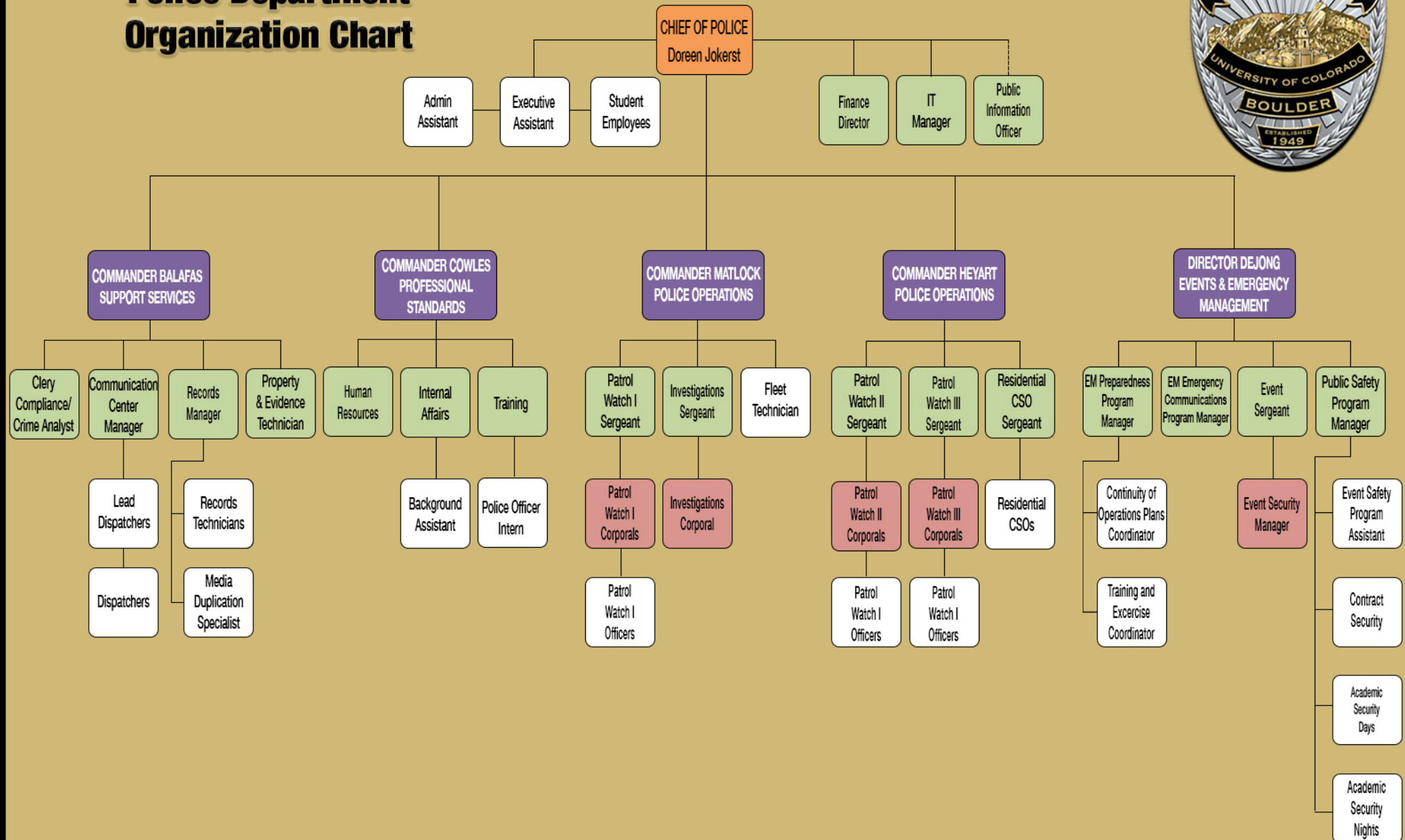
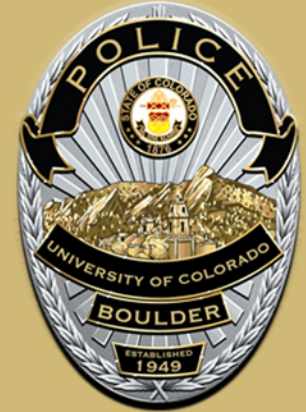
817

DUI
Arrests

54



University of Colorado Boulder Police Department Organization Chart

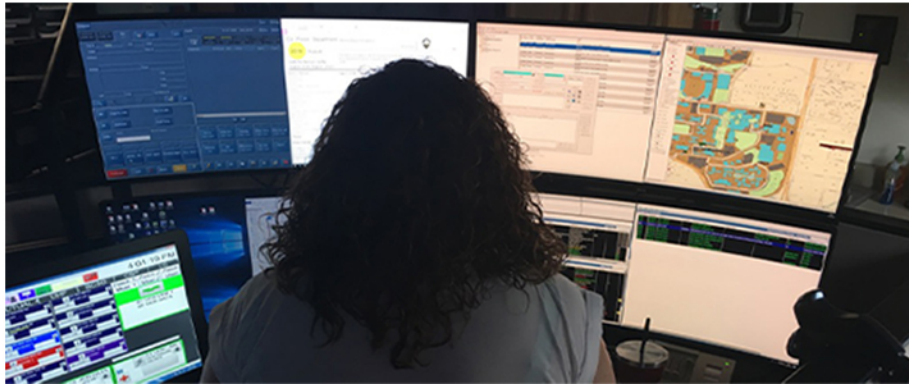


CU BOULDER POLICE Communications Center

The communications center at the University of Colorado Boulder Police Department provides a vital link between the University community and public safety services, including police, fire, ambulance, parking, security and more. We are dedicated to providing prompt, efficient and progressive emergency communications to the campus community. We will be creative and innovative with our resources, foster a positive work environment, and strive to meet the evolving challenges inherent in public safety communications. We will support the goals of our department with professionalism and courtesy.

The communications center receives more than 25,000 phone calls a year for many different reasons. Some of the calls come through 9-1-1. These calls include the need for police, fire and medical responses. The rest of the calls came in on the non-emergency lines. They can include campus parking complaints, open door requests, thefts, vandalism, threats, assaults, trespasses, suspicious persons, vehicle or objects, request for information and sometimes calls that are emergencies. The ring down lines are phone lines are dedicated directly between the University's communication center the City of Boulder's communications center or CU's facility maintenance call center. These lines will ring into the dedicated recipient on a separate line so that dispatchers will know from whom the call is coming.

The dispatchers in the CU Boulder Police communications center are responsible for logging all calls for service for police, fire and medical in the computer aided dispatch (CAD) system and then broadcasting that information to the officers on the streets. Dispatchers are also responsible for staffing the command post during large events. This typically includes the home football games and special events that take place on campus.



2019 CUPD Dispatch BY THE NUMBERS

CALLS TAKEN BY CUPD DISPATCH

25,378



 911 Calls

925

2,330

Calls for
Residential
Service
Officials



Officer-Initiated Calls

13,945

Events and Emergency Management in 2019

- CU Processed 4,324 events
- CU Staffed 253 events
- CU Police officers staffed 137 events
- CU Event command post was open for 15 events plus BOLDERBoulder
- CU Partnered with 11 outside agencies
- CU Facilitated 12 tabletop exercises
- CU Taught Incident Command System 100 and 200 classes
- CU Taught emergency preparedness training for student ambassadors
- CU Trained 250 Residential Assistants
- CU Trained CU Boulder and CUPD staff on unmanned aircraft systems (drones)



Investigations Section



Conducted over
300 case reviews.

Residential Service Officials

Professional security officers working inside the CU Boulder residence halls overnight.

Completed 653 case reports

(Beginning fall 2019)

231 for drug violations	218 for alcohol violations
165 for general information	39 for noise complaints

Property and Evidence



- * Processed 671 items of evidence
- * Processed 711 items that had been found or for items for safekeeping.

Residential Service Officials

In the summer of 2019, the CUPD Residential Service Officials attended the Arapahoe Community College Law Enforcement Academy. While not a Police Officer Standards and Training (POST) certified course, the 160-hour program has provided them with a lot of advanced training.

Residential Service Officials (RSOs) act as our first line of security in the residence halls at night. They are professional security who have received a limited commission in the City of Boulder. The limited commission allows them to be able to write misdemeanor summonses such as minor in possession of drugs or alcohol.

By assuming this commission, the RSOs have been able to alleviate some of the call volume from our patrol officers.



Body-Worn Cameras

The University of Colorado Boulder Police Department has implemented body-worn cameras for its police officers. Officers will be recording both audio and visual law enforcement interactions between themselves and citizens. Officers are expected to turn on the cameras in most interactions with the public.

In recent years, police departments across the country have found benefit in officers using the equipment to augment their reports and testimony of certain incidents. Additionally, the cameras will enable CUPD administrators to conduct periodic reviews of officer-citizen contacts to ensure high levels of service. CUPD will join the Boulder Police Department and several

other law enforcement agencies across the county in deploying the cameras.

“Body-worn cameras are an important tool for our officers and our community,” said CU Boulder Chief of Police Doreen Jokerst. “The use of these cameras strengthens both transparency and ac-

countability for our officers. And it can also deescalate intense situations to better ensure safety of the public and our officers.”

In recent months, the department has been diligent in searching for a vendor, hiring data management personnel and writing an effective policy. CUPD sought input from the CU Boulder Office of Institutional Equity and Compliance, University Legal Counsel, Boulder County District Attorney’s Office and American Civil Liberties Union.

“Chief Jokerst and the CU Boulder Police Department have proven that when police departments are genuinely committed to promoting police transparency and accountability and protecting privacy, they can craft exceptional police body camera policies that serve the needs of all stakeholders,” said Chad Marlow, ACLU senior advocacy and policy counsel. “The ACLU is pleased to have been able to work with the CUPD to develop a policy that respects everyone’s rights and holds them accountable.”

Boulder County Assistant District Attorney Kenneth Kupfner added, “The District Attorney’s Office appreciates the opportunity to work collaboratively with CUPD on its body-worn camera policy. The result of this collaborative effort is a policy that balances privacy rights with the needs of the criminal justice system.”



Getting Social



Facebook



- * Likes increased by 1,067 people
- * The number one post for 2019 was viewed by more than 366,000 people and shared 2,900 times.

Twitter

- * Top story was viewed by more than 153,000 people.
- * We averaged just under 176,000 unique impressions each month.



Instagram



- * Our newest platform. It continues to grow quickly.
- * We were able to get the account verified which allows us to link URLs to Instagram Stories.

CUPD offering real-time video support to students in crisis

The CU Boulder Police Department has partnered with CU's Counseling and Psychiatric Services (CAPS) to bring real-time tablet video call services to students who may be in a mental health crisis after hours. Planning began in the spring of 2019 and the program was launched Oct. 1.

Two to three times a week during peak after-hour times, a licensed counselor is on call to respond when needed. Statistics show that these times are some of the peak times when mental health intervention is needed.

Police officers have three options with this project when they encounter a student who may be experiencing a mental health crisis: the officer can speak with the counselor to help decide what is best for the student, they can connect the counselor with the student for an introductory counseling session, and the counselor can provide student background directly with a counselor at the hospital for better continuity of care.

Until this project, CUPD officers had the option to take students to CAPS during normal business hours or to the hospital after hours. If a student was physically upset, officers would use their de-escalation training to calm the situation.

Housing Liaison Program

In the 2019 fall semester, the University of Colorado Boulder Police Department started the Housing Liaison Program. The program is designed to provide one point of contact for residence hall residents if they have questions or concerns about legal issues or the police department.

Each patrol officer is assigned to one of the CU Boulder residence halls and tries to participate in scheduled programming or creates opportunities on their own to interact with students.



Coffee with a Cop

At least once a month during the school year, we set up our tables somewhere on campus to hand out free hot drinks (coffee, tea, hot chocolate) as well as pastries. These are opportunities to interact with our community in a relaxed setting. This has also morphed into Popsicles with a Cop during move-in and move-out.



