Yacheng Sun

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CONTACT INFORMATION

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EDUCATION

- PhD, Marketing, Kelley School of Business, Indiana University, 2008
- MA, Marketing, Kelley School of Business, Indiana University, 2006
- MA, Economics, Department of Economics, Indiana University, 2003
- Coursework in Mathematics Department, Indiana University
- BS, Economics, Huazhong University of Science and Technology, China, 2001

RESEARCH INTERESTS

- Empirical and analytical modelling of consumer decision and firm strategies (pricing, promotion, product design & new product development).
- <u>Substantive Issues:</u> Online continuous Subscription Services; Customer Loyalty Programs; Internet Informediary Services; User-generated Contents.
- <u>Methodologies:</u> Choice Models; Dynamic Structural Models; Stochastic Dynamic Programming. Field Experiments, Game Theory.

PUBLICATIONS

- Yacheng Sun, Shibo Li and Baohong Sun, "An empirical analysis of consumer purchase decisions under bucket-based price discrimination," *Marketing Science* 2015, September/November: 646-668.
- Praveen K. Kopalle, Yacheng Sun, Scott A. Neslin, Baohong Sun and Vanitha Swaminathan, "The joint sales impact of frequency reward and customer tier components of loyalty programs," *Marketing Science* 2012, March/April: 216-235.
- Jiewen Hong and Yacheng Sun, "Warm it up with love: the effect of physical coldness on liking of romance movies," *Journal of Consumer Research* 2012, August: 293-306.

WORKING PAPERS

- Yacheng Sun, Xiaojing Dong and Shelby McIntyre, "Motivation of User-Generated Content: Social Connectedness Moderates the Effects of Monetary Rewards," minor revision requested, *Marketing Science*.
- Vineet Kumar and Yacheng Sun, "Demand dynamics in the "rental-by-mail" business model," revising for resubmission to *Management Science*.
- Yacheng Sun and Dan Zhang, "A model of customer loyalty program with finite expiration term," under review at *Management Science*.

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- Atanu R. Sinha and Yacheng Sun, "Market for contacts in one-of-a-kind services," *Working paper*.
- Yacheng Sun, Shibo Li and Baohong Sun, "When is the juice worth the squeeze?—an empirical study on optimal structuring of win-back strategy in the presence of customer dynamics." *Working paper*.

SELECTED WORK IN PROGRESS

- Yacheng Sun and Dan Zhang, "An analytical and empirical analysis of coalition loyalty program," Analysis in progress.
- Yacheng Sun and Xiaojing Dong, "Do monetary rewards lead to more and more effective reviews?" preparing for submission to *Journal of Marketing*.
- Yacheng Sun and Vineet Kumar, "The effectiveness of social- vs. self- comparison in behavioural intervention," Analysis in progress.

COURSES TAUGHT

Marketing Research

Spring 2011, Division of Marketing, Leeds School of Business, University of Colorado

- PhD Seminar of Empirical Models in Marketing
 Spring 2010, 2012, 2015, Division of Marketing, Leeds School of Business, University of Colorado
- <u>Pricing Strategies and Channel Management,</u>
 Spring 2010, 2011, 2014, Fall 2012, Division of Marketing, Leeds School of Business,
 University of Colorado
- <u>Introduction to Marketing</u> Spring 2008, Marketing Department, Kelley School of Business, Indiana University
- <u>Marketing Research</u>
 Fall 2006, Marketing Department, Kelley School of Business, Indiana University

CONFERENCE TALKS

- "Intrinsic and extrinsic incentives of product review provision in social shopping network", *INFORMS Marketing Science Institute Conference* 2012, Boston
- "A dynamic structural model of the impact of loyalty programs on customer behavior," *INFORMS Conference* 2009, San Diego.
- "A dynamic structural model of the impact of loyalty programs on customer behavior," Marketing Dynamics Conference 2009, New York
- "When is the juice worth the squeeze? an empirical study of optimal structuring of winback strategy in the presence of consumer dynamics,"

INFORMS Marketing Science Institute Conference 2007, Singapore

"Advance purchases with consumption uncertainty: An empirical investigation of consumer decisions under bucket pricing,"

INFORMS Marketing Science Institute Conference 2006, Pittsburgh, PA

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PROFESSIONAL SERVICES

Reviewing for: Management Science, International Journal of Research in Marketing, Journal of Retailing, Sloan Management Review.

Member, PhD Committee, Marketing Division, University of Colorado, 2009 - current Member, International Studies Committee, Leeds School of Business, University of Colorado, 2010 - current

REFERENCES

Baohong Sun

Dean's Distinguished Chair Professor of Marketing, Associate Dean of Global Programs

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Associate Professor of Marketing

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