Mentor Handbook: Boulder-CU Leadership Program

Welcome to the mentorship program! We're excited to have you as a mentor, helping shape the future leaders of tomorrow. This handbook outlines guidelines and best practices to ensure a successful and rewarding experience for both mentors and mentees.

Key Roles and Responsibilities

1. Commitment

- Dedicate at least **14 hours** of mentoring throughout the program.
- Be punctual and attend all scheduled sessions with your mentee.

2. Building Relationships

- Establish trust and encourage **open communication**.
- Set clear expectations and boundaries from the outset to avoid misunderstandings.

3. Goal Setting

- Guide your mentee in setting realistic, measurable goals.
- Assist in creating actionable plans to achieve these objectives.

4. Active Listening

- Engage in active listening: maintain eye contact, provide feedback, and give your full attention.
- Encourage open discussions where your mentee feels comfortable expressing their thoughts and concerns.

5. Guidance and Support

- Offer constructive feedback and share your experiences to guide your mentee.
- Encourage them to explore new challenges and opportunities for growth.

6. Confidentiality

• Respect your mentee's privacy and maintain confidentiality unless there's a risk of harm.

7. Reflection

- Schedule regular reflection sessions to track progress.
- Help your mentee document their learnings and development.

Effective Communication

- **Regular Check-ins**: Establish a consistent meeting schedule with your mentee.
- **Constructive Feedback**: Provide honest and actionable feedback to support growth.
- **Open Dialogue**: Foster a comfortable environment for candid discussions.

Suggested Mentoring Activities

- Discuss your mentee's career aspirations, current challenges, and potential opportunities.
- Review and offer feedback on resumes, cover letters, and professional documents.
- Conduct mock interviews and provide feedback.

• Share networking opportunities and introduce them to relevant professionals.

Reflection and Evaluation

- **Expectations Agreement**: Assist your mentee in setting goals that are SMART and that you can help them reach.
- **Final Reflection**: Engage in the final reflection session to assess accomplishments and areas for future growth.

Cancellations & Rescheduling

- **24-Hour Notice**: If you need to reschedule, it is a common courtesy to provide at least 24 hours notice. We ask students to do the same.
- **Confirm Appointments**: A best practice is to confirm meetings 24 hours in advance to reduce no-shows or last-minute cancellations.
- Reassignments: If the mentor-mentee pairing doesn't feel like a good fit, or if your mentee does not reach out to you, please inform the Program Manager at <u>Jessica.Follett@Colorado.edu</u> to explore other options.

Resources and Support

- Access mentorship resources from the Center for Leadership <u>here</u>.
- Expect monthly newsletters with tips, resources, and ideas for mentoring sessions.
- Contact the <u>Program Manager</u> for further assistance at any time.

Career Services

The Career Services Office offers various programs, services, and resources to assist students in pursuing their career goals. From resume-building to job search strategies, their support can be invaluable to your mentee's development.

- Location: Center for Community (C4C), S440
- **Phone**: (303) 492-6541
- Email: <u>career@colorado.edu</u>
- Website: CU Boulder Career Services

Supporting Student Mental Health

It's important to know how to support your mentee if they're struggling. It is not your job to be a mental health expert. If your student is struggling with mental health, please provide them with these free on-campus options.

- <u>Counseling and Psychiatric Services (CAPS)</u>: 24/7 support available. Call (303-492-2277) for assistance.
- Office of Victim Assistance (OVA): Confidential support and trauma-focused counseling. (303-492-8855)
- Basic Needs Center: One-stop support for essential student needs. (303-735-4496)

First Meeting Tips

- **Build Trust**: Share about yourself and learn about your mentee.
- **Set Expectations**: Use the Expectations Agreement to establish a regular meeting schedule and goals for each session.

Sample Leadership Discussion Topics

- Discuss the impact of leadership in your career.
- Share examples of leadership success and failure.
- Explore different leadership styles and their effectiveness.
- Reflect on how integrity and ethics play a role in leadership.

Powerful Questions to Ask Your Mentee

Rather than providing solutions, guide your mentee through thoughtful questions:

- What makes this challenge important to you right now?
- What options are you considering?
- How does this align with your broader goals and values?

Thank you for your dedication to mentoring and helping shape tomorrow's leaders! For any further details or assistance, don't hesitate to reach out to <u>Jessica.Follett@Colorado.edu</u> or visit the <u>Boulder-CU Leadership Program</u> page.