



Infrastructure and Sustainability

UNIVERSITY OF COLORADO **BOULDER**

VCIS Strategic Plan

Mission

To deliver and maintain a safe, sustainable and resilient infrastructure that enhances the university's operations and enables our campus community to meet its mission of education and research.

Vision

We enhance the university experience through innovative service delivery, customer service, stewardship of resources and community engagement.

Values

Together we accomplish our goals and objectives guided by our collective core values:

- **Teamwork**
We value working together to create and maintain a culture of mutual respect, trust and optimism for the future, with a goal of shared success and accomplishment.
- **Engagement and Passion**
We want our employees to enjoy their work and will create an environment that channels their energy, strengths and optimism into making a difference every day.
- **Integrity**
We operate in an accountable, professional, ethical and honest manner toward our work, peers and the university community.
- **Empowerment**
We value our employees and provide the resources and tools necessary to successfully support our university constituents. An empowered workforce is diverse, inclusive, engaged and creative.
- **Customer Focused**
We listen to our customers and focus on building relationships through trust, confidence, professionalism and performance.

Strategic Goals

1. Advance Safety

We implement progressive strategies to instill a culture of safety within all operations at the university to improve the safety, health and well-being of the campus.

2. Drive Sustainability and Resiliency

We are committed to integrating sustainability and resiliency into our core operating practices to enhance the university's mission of education and research. We achieve our goals through collaboration, integration of technologies, effective utilization of resources, and innovation.

3. Enhance Campus Appearance and Functionality

The architectural and landscape design of the Boulder campus is nationally recognized for its beauty and plays an important role in our ability to recruit the best faculty, staff and students. We are stewards of these important assets.

4. Develop a Healthy Organizational Culture

We strive to develop an organizational culture that attracts and retains the best employees and provides a sense of community where employees feel empowered and valued. Effective two-way communication is critical for a healthy workforce. Employees who work in healthy organizations understand how their work contributes to the university's mission.

5. Promote Business Excellence

Business excellence is an ongoing journey aimed at streamlining processes and leveraging technology to allow for more effective operations and data-driven decision-making. Sound fiscal practices are foundational for achieving business excellence.