## AcademicLiveCare | User Guide

### A Telehealth Solution for University of Colorado Boulder

# SERVICE KEYCOUPON CODEALCALCCUB23

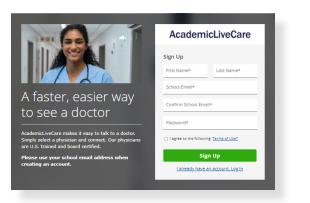
### How to Sign Up



Visit cub.myahpcare.com/telehealth to view all benefits included in your telehealth solution. Scroll down to the bottom of the page and click 'Sign up Online.'



Visit academiclivecare.com, click 'Get Connected' and then 'Visit Amwell' in the pop-up window.



Sign Up for AcademicLiveCare using your school email address or Log In if you already have an account.

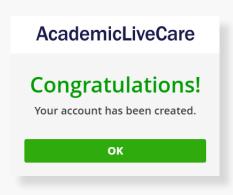
# AcademicLiveCare Complete Profile Current Location (State)\* Date of Birth Gender Continue

AcademicLiveCare	
Service Key If you received a key from your employer or another group, enter it here. <u>More info</u>	
Service Key (optional)	No services available
Continue	Welcome to AcademicLiveCarel Please enter your service key provided by Academic HealthPlans, via email communication, to access your benefits. If there are additional questions, please call us at (866) 882-0343. Thanks + Add a Service Key

5 When prompted to enter a Service Key, enter **ALC** and press 'Continue'. The service key unlocks all AcademicLiveCare services available to you. When a service key is not entered, an error message will appear after sign-up is complete. If you see this message, click Add a Service Key and enter **ALC**.

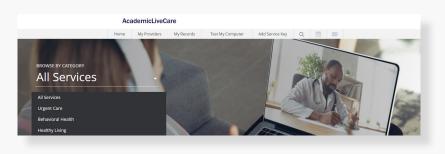
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Now that your account has been created, you're ready to Get Care!



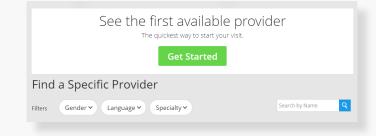
### How to Get Care

Your Home Page will reflect all services available to you. Select the care applicable to your needs.



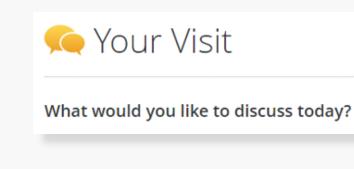
medical	therapy	psychiatry	diet & nutrition	breastfeeding support
Welcome to AcademicLiveCare!	Our psychologists and counselors are here to help you with life's	Our psychiatrists are here to help you with life's challenges	Our nutritionists are here to help you with all your dietary and	See a lactation consultant for common questions and issues
Visit Now	🗰 Schedule Appointment	Market Schedule Appointment	Eschedule Appointment	Schedule Appointment

For Medical/Urgent Care, click 'Get Started' to see the first available provider or find a specific provider by using the search and filter tools.





Provide details about your visit and acknowledge that you have read the Notice of Privacy Practies and agree to the Terms of Use.



On the payment screen, enter Coupon Code **ALCCUB23** and click 'Apply' to make the cost of your visit free. Click 'Start Visit' to be connected to the provider.

Your Cost: \$0.00
Coupon applied.
Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included.
Cancel Start Visit

### How to Get Care

For all other care, schedule a virtual visit by selecting your preferred date to see a list of available providers and appointment times. Or, find a specific provider by using the search and filter tools.	Review your appointment details and click Schedule Appointment to confirm your visi		
Schedule an Appointment Choose by Date	Our psychologists and counselors are here to help you with life's	Our psychiatrists are here to help you with IIfe's challenges	Appointment Details
L Choose by Provider	diet & <b>DUTRITION &amp; WEGHT LOSS</b> Our nutritionists are here to help your with all your dietary and	breastfeeding support See a lactation consultant for common questions and issues	Friday, September 24, 2021
Filters       Gender <ul> <li>Language              </li> <li>Speciality              </li> </ul> Search by Name <ul> <li>Q</li> </ul>			Cancel Schedule Appointment
At the time of your appointment, right before you are connected to the provider, you will be asked to provide details about your visit.		Your Cost: \$0.00 Coupon applied. Price includes only the cost of you result of your visit is not included	ur visit. The cost of any medications or treatments prescribed as a
Enter Coupon Code <b>ALCCUB23</b> and click 'Apply' to make the cost of you free. Click 'Start Visit' to be connected to the provider.	Cancel Start Visit		

Now, it's time for your appointment!

- Your provider will thoroughly review your intake form before starting your visit.
- While you wait, a brief overview will play, easing you into the care environment, making you feel right at home with telehealth.
- Your provider will take progress notes during your visit and wrap up your visit details once your visit has ended.
- A visit summary will be sent to you via a secure message, accessible any time via the secure inbox, located right on your dashboard.