



Coronavirus: We're here for you, no matter what.

Your health and peace of mind are behind everything we do. That's why we have **extra benefits** to help you stay protected during the coronavirus, or COVID-19, outbreak.

Here's just a preview:

- **Free telemedicine.** We're offering a \$0 copay for telemedicine visits until June 4, 2020.
- **Free coronavirus testing and doctor visits.** You'll have \$0 copays for any diagnostic testing and doctor visits related to COVID-19.
- **Free crisis support.** To help get you through this, we've opened crisis response lines for all members — just call **1-833-327-AETNA (2386) (TTY: 711)**. All Aetna[®] and CVS Caremark[®] members also have access to the Aetna Nurse Medical Line at **1-800-556-1555 (TTY: 711)**.
- **Free delivery on CVS Pharmacy[®] prescriptions.*** You'll have the option of one- to two-day delivery when your prescription is ready. Plus, we're waiving early refill limits on prescription maintenance medications through CVS Caremark.
- **For students traveling outside of the United States,** we'll cover eligible plan medical services at in-network benefit levels until July 31, 2020.**

The support doesn't stop here

Learn about additional benefits, common symptoms and what to do if you think you or a loved one may have COVID-19.

[Find out more](#)

* Free 1- to 2-day prescription shipping applies to orders from March 9, 2020, to May 1, 2020.

** Unless the services are eligible for coverage under a country's socialized medicine program, and subject to federal financial sanction laws.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna). Aetna and CVS Pharmacy® are part of the CVS Health family of companies. For a complete list of other participating providers, log in to [Aetnastudenthealth.com](https://www.aetnastudenthealth.com) and use our provider search tool.

Refer to [AetnaStudentHealth.com](https://www.aetnastudenthealth.com) for more information about Aetna® plans.

Refer to [Aetna.com](https://www.aetna.com) for more information about Aetna® plans.

Help/contact us:

If you have any questions, please [contact us](#).

If you do not wish to receive emails from us, you may [unsubscribe](#) at any time.

We are located at 151 Farmington Avenue, Hartford, CT 06156.

[Privacy Statement](#) | [Terms of Use](#) | [Privacy Information](#) | [Member Disclosure](#)

©2020 Aetna Inc.

90.36.476.1 (3/20)