Create a Counter Return

A Counter Return is used to return stock parts to the warehouse.

- 1. From the menu, under Inventory Management Counter Return
 - ★ Inventory
 Q + Inventory Part Profile
 Q + Counter Release
 Q + Counter Return
 Ξ Q + Pick Ticket
 Q + Warehouse Transfer
- 2. Click Counter Return hyperlink and then click
 - a. Alternatively, you can click + from the menu.
- 3. This will bring you to the Counter Return query screen. If you know the Counter Release number, enter it in the **Transaction** field. Otherwise, you can use the other fields to construct a search for the Counter Rlease you need. Click:

New

AiM Counter Release Transaction Search									
Execute Basic Search Reset									
*	Action	Display Order	Sort	Operator					
ଭ୍	<u>New Query</u> View	Transaction Trans Date	- v						
₩.		Description	- 🗸	contains V					
=		Warehouse Released By Released To Reference Number Editor Editor Edit Date Extra Description Counter Release Line Item Select	· V · V · V · V · V · V						
				Operator					
		Line Work Order Phase Part Equipment Asset Bin Released		$ \begin{array}{c} = & \mathbf{v} \\ \end{array} $					

4. You will get a list of transactions matching your criteria.

AiM Counter Release - Eligible Transactions								
< Back Search								
*	Action	Transaction	Transaction Warehouse Description					
Q	Export	<u>1001</u>	STORES	BIOT C241 SINK IS CLOGGED, MOST LIKELY AGAR				
-	View	<u>1002</u>	STORES	BIOT C241 SINK IS CLOGGED, MOST LIKELY AGAR				
		<u>1003</u>	STORES	BIOT C241 SINK IS CLOGGED, MOST LIKELY AGAR				
=		<u>1004</u>	STORES	JILA S2B50 HOT WATER PRESSURE RELIEF IS LEAKING				
		<u>1011</u>	STORES	AERO RRU216 URINAL UNABLE TO FLUSH				
		<u>1013</u>	STORES	ANNUAL DOMESTIC BACKFLOW CERTIFICATION RECHARGE				
		<u>1015</u>	PAINT					
		<u>1022</u>	STORES	GUGG 110 WATER FOUNTAIN LEAKING				
		<u>1025</u>	STORES					
		<u>1027</u>	STORES	ANNUAL EYE WASH PM				
		<u>1030</u>	DIST	TESTING MARKUP				
		<u>1031</u>	DIST					

5. Click the Transaction hyperlink for the Counter Release you are looking for.

AiM Counter Return								0	0	•
Save Cancel										
View	1001			Last Edited by BEATRIZ ANTEQUERA On 1/5	5/23 11:09 AM	Reference Number				
Extra Description Related Documents	BIOT C241 SIN	K IS CLOGGED, MOST LIKELY AGAR				Warehouse	STORES			
							STORES WAREH	OUSE		
						Total Cost				\$7.30
	Released By	ANTEQUER	Returned By	٩						
		BEATRIZ ANTEQUERA								
	Released To	ANTEQUER BEATRIZ ANTEQUERA	Returned To	٩						
		BEATRIZ ANTEQUERA								
	Release Date	Jan 5, 2023	Return Date	Apr 14, 2023						
	Linaltom	c							Potur	n All
	Line item			a: a				n: 1 75 1 .	Retur	
	Line Part	SCH 40 PMC PIPE/CONDUIT 1/21 CO12PMC		BIT RE	1 0000	a anone water order	Phase 001	1001	Adju	sument
	Line Part <u>1</u> P0480	Description SCH 40 PVC PIPE/CONDUIT 1/2' CO12PVC		Bin Re PIPE 06 P0480	eleased Ret 1.0000 0	turned Work Order 0.0000 W2000001	Phase 001	Pick Ticket	Adju	istment

- 6. You will need to fill in:
 - a. Returned By
 - b. Returned To
- 7. Complete the items to be returned:
 - a. If all items on the Counter Release are being reutrned, click Return All
 - b. If out some of the items are being retuned, click the hyperlink for each Line.

AiM Counter Return Line Item							
Done	Cancel						
1			Last Edited by BEATRIZ ANTEQUERA On 1/5/23 11:09 AM	Original Transaction	1001		
					P0480		
Part	P0480	Work Order	W2000001	Returned By	ACOSTAA Q		
	SCH 40 PVC PIPE/CONDUIT 1/2° CO12PVC		BIOT C241 SINK IS CLOGGED, MOST LIKELY AGAR		ALEX ACOSTA		
Bin	PIPE 06 P0480 Q	Phase	001	Returned To	SHERMAJ Q		
			BIOT C241 SINK IS CLOGGED, MOST LIKELY AGAR	Patura Data	JON SHERMAN		
UOM	EA	Released	1.0000	Keturn Date	Apr 14, 2023		
Unit Cost	\$7.3000	Prior Return Quantity	0.0000				
Quantity on Hand	1.0000	Return Quantity	0.0000				
Asset		Equipment		Pick Ticket	1001		
					BIOT C241 SINK IS CLOGGED, MOST LIKELY AGAR		
				Line Item	1		

c. Enter the Return Quantity and click

8. Click Save