

Inventory of Participatory Design Experiences

Examples of Shared Norms



| ASPECT OF FACILITATION <i>ROUTINE</i> | EXPERIENCES (AS A PARTICIPANT OR FACILITATOR) | IN THE FUTURE, I WOULD LIKE TO... |
|--|---|-----------------------------------|
| Creating and clarifying roles Helping people understand how their contributions will be elicited and taken up. | | |
| Structuring ideation processes that amplify voices without power Helping people understand Setting up ways to ensure equity of participation, recognizing intersections of power and culture with dominant systems. | | |
| Building consensus Helping diverse teams come to agreement on design directions, including when there are significant disagreements and consequences of particular choices. | | |
| Building understanding of and commitment to ideas and values Helping a new design team identify what values animate members and can serve as a basis for shared work, as well as what theories and strategies are key to the work. | | |
| Anticipating consequences of decisions Activity of imagining possible benefits as well as harms that might result from actions taken by a team for those present and those absent. | | |

| ASPECT OF FACILITATION <i>OCCASIONAL, AS NEEDED</i> | EXPERIENCES (AS A PARTICIPANT OR FACILITATOR) | IN THE FUTURE, I WOULD LIKE TO... |
|--|--|--------------------------------------|
| Making initial contacts Making invitations to people and organizations to participate | | |
| Boundary spanning moves Perspective taking, perspective making, guiding the sense that people make of something | | |
| Brokering to bring in new expertise Identifying and inviting a new member mid-design, when it's realized someone is missing | | |
| Integrating new members Integrating a new person into the co-design process | | |
| Facing differences Naming tensions, disagreements, repairing relationships | | |
| Recognizing confusion over terms Naming when people are using terms in ways that are familiar to some but not others or in ways that make it difficult for everyone to enter conversations | | |



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