

The State of Colorado had a Central Collections Services agency, who provided debt collection services for the University of Colorado. On July 27, 2020, the State's Central Collection Services closed, leaving the University with a need to contract directly with debt collection service providers.

Further information about the closure is available at the Office of the State Controller's website, here: <https://dpa.colorado.gov/news/central-collections-services-closure-notice>

The University had previous contracts for student debt collection services and upon closure of the State's debt collection agency, the University expanded those agreements with the awarded suppliers.

The following services are available from each supplier and for the entire University of Colorado System:

- Tuition based loans
- Campus-based institutional loans
- Health profession loans
- Nursing student loans
- Private education loans
- Any Other Campus-Based Receivables Collections (including but not limited to):
 - Campus Cards
 - Parking Fines Violations
 - Campus Events
 - Grants and Contracts
 - Employee Overpayments
 - NSF Checks
 - Vendors/Commercial Accounts
 - Bookstore
 - Athletic Sponsorships, Sports Camps
 - Library Fines/Fees

***BAA Note:** The Parties agree they will not engage in collection efforts on the behalf of the University that would result in the supplier gaining access to Protected Health Information without first securing a Business Associate Agreement with the University.

The following suppliers have University-wide contracts for debt collection services (services covered outlined above). Supplier's contract terms and fee structure are outlined below. If you'd like to review the full contract for any one supplier, you can email Elise Ridgway at Elise.ridgway@cu.edu to receive a copy of the contract or ask any questions you may have in relation to these services/contracts.

To establish services/accounts, please find supplier's contact information below:

1. General Revenue Corporation

Name: Denyc Perez

Email: Denyc.Perez@generalrevenue.com

Phone: (t) 877-572-5543 (c) 972-841-7984 (l) 940-365-1194

Contract #PSC-08866: valid until 12/31/2024

Fee structure:

16% - 1st Placement

18% - 2nd Placement

2. Williams & Fudge

Name: J.R. Berninzoni

Email: berninzo@wfcorp.com

Phone: 803.326.1385 (d) | 803.322.3081 (m)

Contract #PSC-08870: valid until 12/31/2024

Fee structure:

20% - 1st Placement

20% - 2nd Placement

28% - Legal Accounts

3. National Collection Systems

Name: Karen Reddick

Email: KReddick@ncmstl.com

Phone: 314-603-9500

Contract #PSC-08867: valid until 12/31/2024

Fee structure:

21% - 1st Placement

22% - 2nd Placement

25% - Legal Accounts

4. **Todd, Bremer & Lawson**

Name: Niel Welborn

Email: niel.welborn@tbandl.com

Phone: 800-849-6669

Contract #PSC-08869: valid until 12/31/2024

Fee structure:

20% for all collections

5. **S&S Recovery Inc**

Name: Craig Harris

Email: harrisc@ssrecoveryinc.com

Phone: 713-851-4544

Contract # PSC-09302 valid until 12/31/2024

Fee structure:

15.254% for all collections