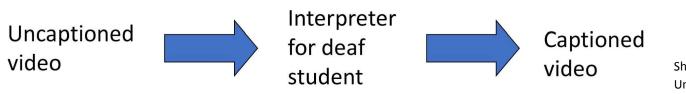
Digital Health Check

Accessible content is highly usable content for everyone

Universal Design on a continuum





Sheryl E. Burgstahler University of Washington

What we will be discussing

- → Quick background
 - Why accessibility is important
 - Current barriers at CU Boulder
 - ♦ Your role in accessibility
- → Guiding principles
- → Starting your digital health check
- → Resources available to you

Why Accessibility is So Important

285 million people worldwide are visually impaired

360 million people worldwide experience hearing loss

1 in 10 Americans have a disability

23.7 million Americans 18+ report a vision loss

1 in 5 Americans experience hearing loss

Hearing loss is the most common injury in veterans.



Color blind

B of the male population is color blind

.5% of women are colorblind.



Temporary Disability

- → A typical female, age 35
- → 5'4", 125 pounds,
- → Non-smoker
- \rightarrow office job
- → leads a healthy lifestyle

24%

chance of becoming disabled for 3 months or longer during her working career.



Temporary Disability

- \rightarrow A typical female, age 35
- → 5'4", 125 pounds,
- → Non-smoker
- \rightarrow office job
- → leads a healthy lifestyle

38%

chance that the disability would last 5 years or longer.



Aging Population

15% of population is 55+

68%

have multiple devices they use regularly and depend on

Raise your hand if you wear contacts or



Current Barriers and Digital Accessibility

Current barriers we are seeing

- Not able to enroll
- Can't buy or receive books in time
- Difficulty in access to course materials
- Can't schedule an advising appointment

CU Boulder's Accessibility Policy

- Establish digital accessibility as a campus priority
- Reassure campus will provide training and support resources
- Establish that digital accessibility is everyone's responsibility
- Create program roles, exception process, and shared governance
- Both systems and content

Your Role in Accessibility

Content Editor - the unsung hero

Authors, editors, and videographers -those creating your content- are the ones who make or break accessibility for you.

What exactly do we mean by Digital Content?

- All content on your websites which can include:
 - Text
 - Video
 - Images
 - PDFs, docx, excel, files
 - Online presentations
- Content distributed via email
- Content in Learning Management Systems
- Other web applications (i.e. Portal, large file transfer)
 - Tools used for transactions
- Information delivered through technology

Ok. I get it. It's Important. Now what?

Principles to follow

Principle 1: Perceivable

Digital based content and interface components must be perceivable

Key points:

- Blindness: all important content available in a text format.
- Low vision: sufficiently high foreground / background contrast
- Color blindness: avoiding indistinguishable color combinations
- Hearing loss: transcripts and captions for all audio content

Principles to follow

Principle 2: Operable

All users are able to simply and accurately manipulate all interface and navigation.

Key points:

- Provide ways for users to navigate, find content & understand where they are
- Label non-decorative images and graphics with clear text descriptions
- Do not use tables for layout purposes
- Use proper heading structure to allow for proper page scanning

Principles to follow

Principle 3: Understandable

Content and interfaces must be clear so that all people can understand.

Key points:

- Avoid large blocks of text by breaking up long passages into smaller sections
- Use meaningful headings
- Design consistent elements that indicate where users are
- Provide detailed explanations for any actions required of the user

Starting your Digital Health Check

What to focus on

- → Websites/email
 - Images
 - Text
 - ♦ Structure
- → Video
- → PDFs
- → Online course materials
- → Data and statistics

Steps for an effective assessment

- Evaluate your existing website, emails, videos, etc.
 - Use our checklist
 - Ask yourself three key questions
 - Use four categories to help prioritize
- Make a plan and prioritize
 - Use google analytics
- Reach out for help

1) Are you using plain language?

- Write for your audience
- Provide user support for tasks
- Structure pages for easy scanning
- Write short and concise sentences and paragraphs
- Create helpful links
 - **Poor:** <u>Check out</u> this page on web accessibility
 - Good: This article on Wikipedia will help you <u>learn about</u> <u>basic web accessibility</u>.

2. Do you have a clean presentation?

- Create a simply layout
- Minimize distracting clutter
- Design and layout content for easy comprehension
- Use clear, easy-to-read typefaces, and stick to one or two fonts
- Use contrast to separate foreground and background
- Provide space between lines of text

3. Do you have accessible media?

- Don't rely on color alone to communicate meaning
- Provide instructions that do not require visual cues
- Describe the content or meaning of images
 - Exercise to emphasis this
- Provide captions and descriptions for audio & video content

Four categorizes to prioritize

- **Critical:** problematic to encounter or get information
- Serious: very frustrating and might prevent people getting information
- **Moderate:** mildly frustration but will not prevent people
- **Minor:** technically an issues but unlikely to cause problems for anyone

Four categorizes to prioritize

Critical - problematic to get information

Learn about 'Single Stream' Recycling in the Residence Halls

In the Single Stream process your "Containers" can be mixed with your "Papers" recycling in the same bin.

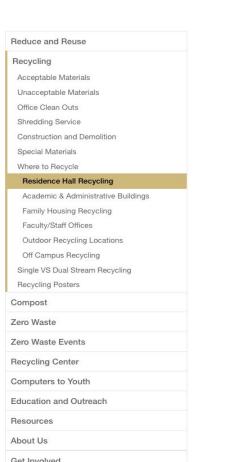
Make sure you don't trash your Recycling! Follow these guidlines to make sure you don't contaminate your hall's recycling bins!



TRASH

USE IT TO LINE YOUR BLUE BIN

REMEMBER: NO DI ACTIC DACCI



Four categorizes to prioritize

Serious - very frustrating and might prevent people getting information

Unclear Link Text Examples

- <u>Click here</u> for information on accessibility at University of Colorado Boulder
- Learn more about color and accessibility <u>here</u> and <u>here</u>
- Story 1 (<u>Read More</u>) | Story 2 (<u>Read More</u>)
- Accessibility 101 (<u>Register</u>) | Accessibility 102 (<u>Register</u>)

Usable Link Text Examples

- <u>Information on accessibility</u> at University of Colorado Boulder is available
- online.
- Learn more about color and accessibility in terms of <u>contrast</u> and <u>color coding</u>
- <u>Story 1</u>, <u>Story 2</u>
- Register for: <u>Accessibility 101</u>, <u>Accessibility 102</u>,

Make a plan and prioritize

- Use google analytics to identify top areas
- Think about what matters most to users
- Identify peak times users interact with you
- Utilize campus resources to help

Image Uploads - websites, emails, pdfs, presentations

Every image you upload should be accompanied by Alt text, which is a word or phrase that describes the nature of an image.

• Should be succinct and convey the emotion, purpose, and impact of the image

Tip for writing good alt text

Think of alt text like a tweet -- you can pack a lot in 140 characters to hook a reader. Same can be applied to alt text field.

Exercise

The image on the next slide is for a fictional relief agency website. How would you as a content editor describe this photo for Alt Text?

Tip for writing good alt text



Think of Alt text like a tweet -- you can pack a lot in 140 characters to hook a reader. Same can be applied to alt text field.





Two forlorn children standing in front of their destroyed home in the wake of a tornado.

"Two forlorn children" -- Forlorn evokes the emotion

"Children" -- Age is contextually relevant here so children is an important word and more succinct than "two little girls".

"Standing in front of their destroyed home" --Standing puts them in context and "destroyed home" evokes another emotion more so than "rubble" or "destroyed buildings".

"Wake of tornado" -- this gives context to when the picture was taken and what happen.



Accessibility + SEO = BFFs



How screen readers look at your site

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Home				
About Us Admissions				
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Giving				
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College of Music				
University of Colorado Boulder				
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YouTube				
Home About Us				
 Admissions 				
Academics People				
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Events News				
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<u>Alumni</u> <u>Giving</u>				
Facebook Twitter				
Instagram YouTube				
A new commitment to music				
Director of Orchestras Gary Lewis is named occupant	of the Bob and Judy Charles Endowed Chair in Music			
Read about why the Charles family supports music				

Read about why the Charles family supports music

Home

How search engines look at your site

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Facebook Twitter Instagram YouTube					
new commitment to music					
rector of Orchestras Gary Lewis is named occupant of the E	30b and Judy Charles Endowed Chair in Music.				
ad about why the Charles family supports music					

Home



Screen readers work the same as search engines: they read your site in a methodological fashion moving through your headings, text and images. So by maximizing your accessibility you are inherently maximizing your SEO.

Accessibility + SEO = BFFs

Accessibility

Usability



Resources - www.colorado.edu/accessibility

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UNIVERSITY OF COLORADO BOULDER	CU: Home • A to Z • Ca	ampus Map

Digital Accessibility Program Policy Resources AUL Testing Universal Design News Feedback

Home > Resources

Resources



On-Campus Resources and Services

- ADA Coordinator Supports the ongoing development of an accessible university that embraces disability as diversity. Provides disability-related information, services, and resources for faculty, staff and visitors.
- Disability Services Offers guidance for making campus more accessible to students with disabilities, providing accommodations and services to students.
- Strategic Relations Provides guidance with branding, marketing strategy, and support for Web Express, CU Boulder's web-publishing platform.
- Accessibility Current Status Page Find information about the Accessibility of CU Boulder's most used services including MyCUinfo, CUBill&Pay, D2L and more.
- AUL Testing Recommends best practices as well as facilitates testing of current programs and websites for accessibility. Communicates best practices for accessibility and usability campuswide.
- Universal Design Provides a resource for accessible authoring and best practices in course design through training sessions, consultations and outreach.
- Captioning Gives guidance and resources to make videos accessible and meet university policy and accessibility standards.
- · Accessibility Resources Status Check the current status of OIT-supported technology and

Creati	ng Accessible Videos
Creati	ng PowerPoints Checklist
Creati	ng Word Docs Checklist
Develo	oping Websites

How to get help

- <u>AUL lab</u>
- Web Express
- ATC group (Sandra & Alaina)
- <u>Accessibility Website</u>

Accessibility Open Lab

We will be offering accessibility sessions to help you get started with your digital health check. If interested just sign up on the Web Central website.

Thank you!

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