**Grate Hyer**

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**EDUCATION**

**UNIVERSITY OF COLORADO AT BOULDER-Leeds School of Business** – May 2013

B.S. degree in Business Administration with an emphasis in Operations Management

B.A. degree in Spanish for the Professions

* **Systems and Operations Restaurant project:** A goal of designing a restaurant from the ground up working in a group of three , 2nd place in recitation for the interim of the project and 3rd place for the final in a recitation of 8 groups
* **Relevant Courses:** Systems Thinking, Business Intelligence

**HONORS AND AWARDS**

* $25,000 scholarship awarded Freshman year at the University of Colorado based on high school academics

**EXPERIENCE**

**Vail Resorts**, Breckenridge, Colorado

Lift Attendant December 2009-2010

* Responsible for efficient operation of ski lifts, assisting guests and promoting resort culture
* Received “Golden Shovel” recognition for maintaining lift area and proficient snow removal for a safe environment
* Remained motivated in inclement weather conditions to ensure both locals and tourists had a memorable Breckenridge experience

**Arta**, Coloma, California

River Raft Guide June 2009

* Prepared boats with safety equipment, rigging, camp equipment, and food supplies; instructed guests on the safety procedures of the river; informed clients of commands for river navigation through rapids up to 3+ on the South Fork American River
* Led day and overnight trips for diverse groups of individuals, including families, schools, special event gatherings, and other guides; prepared gourmet meals and provided guests with conversation and entertainment
* Perfect safety track record throughout the summer, ensuring all guests remained in the raft at all times

**Starbucks**, Reno, Nevada

Barista September 2008

* Provided excellent customer service in a fast-paced environment, while utilizing strong multi-tasking skills
* Initiated and invented custom Frappuccino recipes, including a Cinnamon Roll flavor, which became a best seller at the store ensuring a high level of repeat business
* Maintained corporate culture and expectations; attended ongoing training sessions; formed strong relationships with coworkers and customers

**SKILLS**

* Microsoft Office Suite, Visio, MS Access, SQL server
* Fluent Spanish, have taken consecutive Spanish courses for 10 years

**ADDITIONAL INFORMATION**

* Study abroad, Summer 2007, Alcala de Henares with Escuela Internacional. Took Spanish grammar and Spanish language classes, as well as visited Segovia, Verguencia, Madrid, Salamanca, and Pamplona
* National EMT-B Certification-Reno NV and Denver, CO, participated in ride-a-longs in ambulances; shadowed ER technicians in a large hospital setting; performed small, vital tasks for the staff
* Member, AIESEC, largest international student organization devoted to global networking, leadership, and international internships
* CPR Instructor-teach the vital skills needed to perform CPR using strong presentation capabilities
* Volunteer Experience
  + Habitat for Humanity- Boise, ID
  + Community Cycles-Boulder, CO