How to create, edit or delete payment profiles

Payment profiles can only be viewed, edited or deleted by the student or authorized payer who added the payment profile.

If students or authorized payers want to edit their profiles, they can only update the card holder's name, the expiration date, the billing address and the profile email. If they want to change the credit type or number, or bank account number, they can't use "Edit." They have to delete the payment profile and add the new one.



Step 1: Students log in to <u>Buff Portal</u> (buffportal.colorado.edu.) Authorized payers log in to <u>CUBill&Pay</u> and go to <u>step 4</u>.

Federated Identity Service Log in to Buff Portal IdentiKey Username (example: chbu1234)	University of Colorado E	oulder	example
Log in to Buff Portal IdentiKey Username (example: chbu1234) IdentiKey Password	ederated Iden	tity Service	
IdentiKey Username (example: chbu1234)	Log in to Buff	Portal	
IdentiKey Password	i dentiKey Username (e	(ample: chbu1234)	
	dentiKey Password		
Log In Advanced Settings	Log In	Advanced Settings	



Step 2: If you don't see the Tuition & Fees card right away on the main view, go to the search field on the left and type "tuition," then click **Tuition & Fees**.

University of Colorado Boulder									Buff	Portal
Q∣≡Menu			examp	e 🕻 Admin	윰 Home	📌 Favorites	\$ 1	Notifications	Help	Profile
- Search Buff Portal]	🔔 Holds & To-Do's	\$ d			Class Sch Spring 202	edule 5 👻		☆ ₽ ª	Å
Cards	•	① Holds	>						Vaitlisted	
③ Tuition & Fees	Π.	🏳 7 To-Do's	>			< > Today		Day	i-Day List	
💮 Transportation	-	Your Classes		-		J	anuary	13 - 17		
₪ Direct Deposit for Tuition & Fee Refunds		Spring 2025 -	۲ ۲			Mon 1/13	Tue 1/14	Wed 1 1/15 1	Thu Fri /16 1/17	
Course Evaluations	<	No information available.			c	Other Spring 2025				
D Voter Registration		四 More Items	``````````````````````````````````````		8	3 AM				
2 Conflict Resolution				_	9	AM				
🖉 Writing Center		🛱 Enrollment Dates	~		10	AM				
Education Abroad			h		11	AM				
Class Registration Guide		You currently have enrollment dates classes.	e no assigned for Spring 2025		12					
역 Dining		View Registration &	Advising Card Group		2	2 PM				
😂 Apply for Graduation	Ŧ				3	B PM				-



Step 3: Click View Balance/Pay Bill then View/Pay Bill.

(\$) Tuition & Fees	example 🕁
View Balance/Pay Bill	
Main Campus Baland	e
Balance 🤢	\$0.00
Payment Plan 🤢	No
View/Pay	Bill 🗵
View Paymen	t Plans 🖻



Step 4: Select **Payment Profiles** and then click on the profile you want to edit. To create a profile, click **Add Credit/Debit Card Profile** or **Add eCheck Profile**.

		example
Message Board	Payment Profiles	
Payment Profiles	Saving payment profiles on this secure site allows you to make future payments easily and quickly.	
Authorize Payers	 To add a new eCheck profile, click Add eCheck Profile. To add a new Credit/Debit card profile, click Add Credit/Debit Card Profile. 	
User Preferences		Add Credit/Debit Card Profile O Add eCheck Profile
View & Pay Accounts	Profile List	
Transaction History	PROFILE	DELETE
Payment Plan	My Visa (VISA ending with 1010)	0
Messages		



Step 5: To add or edit a profile, enter new information and click **Save**.

	example	💄 Profile 🗸
Message Board	Edit Credit/Debit Card Profile	
Payment Profiles	Edit your credit card information in the following fields and then click Save. All fields are required. For help, please click on the question mark next to a field.	
Authorize Payers	In order to be able to offer credit cards as a payment option, a nonrefundable 2.85% service fee is charged by NelNet Campus Commerce for all credit and debit transactions. If you would like to avoid this fee, please pay with eCheck from a U.S. checking or savings account.	
User Preferences	Required fields are marked with an *	
View & Pay Accounts	Profile Information	
Transaction History	Profile Name: My Visa	
Payment Plan		
Messages	Credit Card Information	
	Cardholder's Name*:	
	Card Type: VISA	
	Credit Card Number: Card number ending with 1010.	
	Expiration Date*:	
	Billing Address Information	
	Address 1*:	
	(optional) Address 2:	
	City*:	



Step 6: The profile has been updated successfully when you see the message below.

	examp	le [▲] Profile ▼
Message Board	Payment Profiles	
Payment Profiles	Saving payment profiles on this secure site allows you to make future payments easily and quickly.	
Authorize Payers	 To add a new eCheck profile, click Add eCheck Profile. To add a new Credit/Debit card profile, click Add Credit/Debit Card Profile. 	
User Preferences	The payment profile has been updated successfully!	
View & Pay Accounts	Add Credit/Debit Card Profile 🕒 Add eCheck Profile	
Transaction History	Profile List	
Payment Plan	PROFILE DELETE	
Messages	My Visa (VISA ending with 1010)	

