How to create, edit or delete payment profiles

Payment profiles can only be viewed, edited or deleted by the student or authorized payer who added the payment profile.

If students or authorized payers want to edit their profiles, they can only update the card holder's name, the expiration date, the billing address and the profile email. If they want to change the credit type or number, or bank account number, they can't use "Edit." They have to delete the payment profile and add the new one.



Step 1: Students log in to <u>Buff Portal</u> (buffportal.colorado.edu.) Authorized payers log in to <u>CUBill&Pay</u> and go to <u>step 4</u>.



Step 2: If you don't see the Tuition & Fees card right away on the main view, go to the search field on the left and type "tuition," then click **Tuition & Fees**.

University of Colorado Boulder								Βι	iff Port	tal
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Step 3: Click View Balance/Pay Bill then View/Pay Bill.

(\$) Tuition & Fees	example 🕁
View Balance/Pay Bill	
Main Campus Baland	e
Balance 🤢	\$0.00
Payment Plan 🤢	No
View/Pay	Bill 🗵
View Paymen	t Plans 🖻



Step 4: Select **Payment Profiles** and then click on the profile you want to edit. To create a profile, click **Add Credit/Debit Card Profile** or **Add eCheck Profile**.

CUBill&Pay UNIVERSITY OF COLONICO BOILGER		example
Message Board	Payment Profiles	
Payment Profiles	Saving payment profiles on this secure site allows you to make future payments easily and quickly.	
Authorize Payers	 To add a new eCheck profile, click Add eCheck Profile. To add a new Credit/Debit card profile, click Add Credit/Debit Card Profile. 	
User Preferences		Add Credit/Debit Card Profile 3 Add eCheck Profile
View & Pay Accounts	Profile List	
Transaction History	PROFILE	DELETE
Payment Plan	My Visa (VISA ending with 1010)	0
Messages		



Step 5: To add or edit a profile, enter new information and click **Save**.

	example	💄 Profile 🗸
Message Board	Edit Credit/Debit Card Profile	
Payment Profiles	Edit your credit card information in the following fields and then click Save. All fields are required. For help, please click on the question mark next to a field.	
Authorize Payers	In order to be able to offer credit cards as a payment option, a nonrefundable 2.85% service fee is charged by NelNet Campus Commerce for all credit and debit transactions. If you would like to avoid this fee, please pay with eCheck from a U.S. checking or savings account.	
User Preferences	Required fields are marked with an *	
View & Pay Accounts	Profile Information	
Transaction History	Profile Name: My Visa	
Payment Plan		
Messages	Credit Card Information	
	Cardholder's Name*:	
	Card Type: VISA	
	Credit Card Number: Card number ending with 1010.	
	Expiration Date*:	
	Billing Address Information	
	Address 1*:	
	(optional) Address 2:	
	City*:	



Step 6: The profile has been updated successfully when you see the message below.

CUBIII8Pay UNIXERITY OF OCLAMING BOULDER	examp	le [▲] Profile ▼
Message Board	Payment Profiles	
Payment Profiles	Saving payment profiles on this secure site allows you to make future payments easily and quickly.	
Authorize Payers	 To add a new eCheck profile, click Add eCheck Profile. To add a new Credit/Debit card profile, click Add Credit/Debit Card Profile. 	
User Preferences	The payment profile has been updated successfully!	
View & Pay Accounts	Add Credit/Debit Card Profile O Add eCheck Profile	
Transaction History	Profile List	
Payment Plan	PROFILE DELETE	
Messages	My Visa (VISA ending with 1010)	

