

From 6.2.2016

Dan Herrick will update some language on the website.

Dan Jones will return when the eComm policy is further along.

No other action items from today's meeting.

	Topic	Time	Speaker(s)
1	Introductions / Agenda Review	3 min	Ron
2	Enterprise Services Update	20 min	Jon Giltner
3	Hardware and Software updates	25 min	David Cavalieri / Dan Herrick
4	Mobile Device Security Standards and proposed changes to APS 6002 – Electronic Communications	15 min	Dan Jones
5	Decision & Action Item Review	2 min	Emilia Noullet
6	Discussion / Networking Time	10+ min	N/A

OIT Enterprise Services

June 2016 Update for CCITP



Enterprise Services is (are?):

- **Endpoint Management Services – *Kerry Havens (Jeff Green)***
 - Incl. Campus SCCM Services, VDI, Casper
- **Messaging & Collaboration - *Eric Galyon***
 - Incl. Google Apps, Office 365, Mail Routing, Spam Filtering, Email Lists
- **Identity & Data Management – *Kerry Havens (David Goldhammer)***
 - Incl. Account provisioning, Directories, Federated AuthN (Shibboleth), Data feeds
- **Business Analysis & Solution Architecture – *Christina Tenerowicz***
 - Incl. Campus Business Analysis, Docusign, MyCUInfo & MyCUBoulder Portals
- **Enterprise CRM - *Nalini Kaplan***
 - Incl. Academic Advising / Student Success (myCUHub), eComm
- **Project Management Office - *Brent Phillips***
 - Also ServiceNow (Jon Budoff), Change Management, Service Catalog Management
- **Development & Architecture – *Vasa Dasan***
 - Also Custom Administrative Application Support (A&S)

Notable happenings in...

...Endpoint Management Services



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of this phrase...

...yields these results

- Further investments into VDI infrastructure; testing capacity (performance); planning for growth.
- It's summer, so work on labs is commencing.
- By fall, over 300 lab seats will be zero client (VDI).
- Evolving SCCM as a service, incl. ability to push patches to off-campus clients managed by OIT DDS.



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Notable happenings in...

...Messaging & Collaboration



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...yields these results

- Office 365 – Clean up, decommissioning old hardware, documenting Best Practices, business continuity planning.
- Evaluation/Planning for new Office 365 Services: Office 365 Video, Yammer
- CRM & VoIP Integrations
- Working on requirements/limitations for employee use of Google Mail & Calendar.



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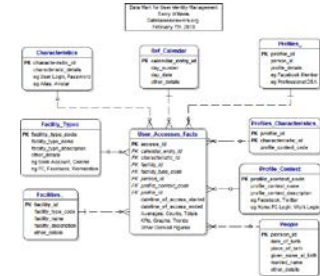
Notable happenings in...

...Identity & Data Management



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- Data and feed changes in reaction to Elevate project.
- Portal (myCUInfo) now uses Shibboleth for AuthN
- OIM Production Testing (and issue resolution) for running side-by-side w/ Sun IdM
- Provisioning and Authentication for CRM (Salesforce)
- Incremental updates to Grouper



Notable happenings in...

...Business Analysis & Solution Architecture

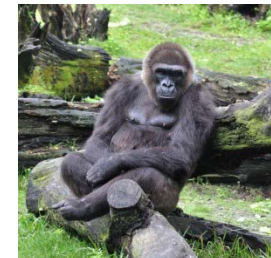


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- Appointment of Christina Tenerowicz as Assoc. Dir
- Addition of OVCR eRA team to OIT
- Increasing focus on supporting campus business needs relating to the ERP systems (PeopleSoft and InfoEd)
- Elevate Stabilization Project
- Paperless campus initiative continues
- Updated design of myCUInfo elements, esp. new “Welcome” tab for new students.



Notable happenings in...

...Enterprise CRM



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of this phrase...

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- Advising/Student Success: Recently deployed (and still deploying) v2 features.
- eComm phases I & II went live in February. Alumni Community scheduled for summer.
- Have also taken on some smaller projects for Boulder phET and AMC School of Pharmacy.



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Notable happenings in...

...Project Management Office



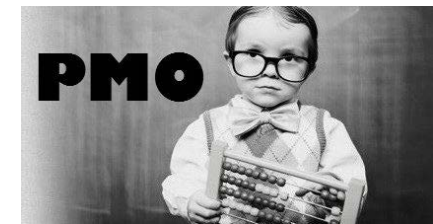
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- Clemith temporarily loaned to Elevate Project
- PMO PMs are managing 39 (of 65) active projects in OIT
- 25 Projects have been completed (or canceled) in 2016
- Another new PM starts 6/6
- Continue Expanding ServiceNow deployment to campus departments and increase functionality.



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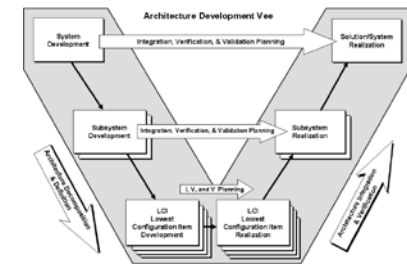
Notable happenings in...

...Development & Architecture



Google image search
of this phrase...

...yields these results



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- Hired Vasa Dasan as Assoc. Director
- Adding & training developers to support CRM, other campus needs.
- Still developing and maintaining: Portals, A&S Business Application, OIM & Registry, Data Feeds, DEPA, and more.

