

CCITP - Agenda, Action Items, and Materials

Date: Thursday 2/2/17

Time: 2:00-3:30

Location: TLC 215

Action Items that Came Out of this Meeting:

Get Orrie Gartner to come to CCITP to talk about Cloud - SAAS in the administrative realm, get Orrie's whitepaper

Justin/Licensing

- Justin may issue a survey of ITPs on software usage
- We want to learn about site license about Acrobat
- We want to learn about inCommon licensing about Acrobat for Adobe11 (but we've heard it breaks)

Follow up on Housing's issues with getting new hires identikeys in a timely manner.

ReExplore ITP access to ServiceNow for case visibility and reporting.

Attendees:

Ron Ried

Chris Bell

Brent Phillips

Justin Suzuki

Eric Heidl

Patrice Thorenson

Robert Dixon- housing

Jacob Tafoya - math

Joey Laconte - Registrar

Larry Levine

Jon Sibray

Scott Griffith

Jim McKeown

Scott Griffith

Milap Sherma

Grant Matheny

Dave Gallaher

Remote Attendees:

Dan Herrick

David Kohnke

Debra Weiss

Jerry Spivey

Julian Andrews

Paul Stallworth

Ron Richter

Sean Martin

AGENDA

	Topic	Time	Speaker(s)
1	Introductions / Agenda Review	5 min	Ron & Chris
2	CIO 2017 Overview	20 min	Larry Levine
3	UIS Update	20 min	Milap Sharma
4	New software service offerings?	15 min	Justin Suzuki
5	Discussion of today's topics	30 min	Ron & Chris
6	Decision & Action Item Review	2 min	Emilia Noullet

The meeting had a new format. Here is the note included in the meeting announcement:

New Format:

We are working on a somewhat modified structure for CCITP meetings for this semester. The goal is to allow ITPs to participate and discuss more. As a result we are implementing the following changes:

The group identified a goal of fostering and encouraging ITPs to more actively participate in the meetings. As a result we are implementing the following changes:

Regarding the Presentations/Discussions:

Presentations will often come from OIT but it could come from elsewhere as well.

Preferably the material will come in a not-completely-formed state so the feedback is really helpful

If there is nothing to discuss or approve, then we'll still have an OIT presentation as we previously did, but those are lower priority.

Regarding meeting format changes:

We will be looking at ways to get agenda items to be driven (in part) by CCITP attendees. These should be the hard issues, pain points, and high impact topics. In fact, if you have ideas please share them with Chris, Ron, or Brent.

The last 30 minutes of every CCITP meeting will be reserved for conversation, without OIT Directors or Larry in the room.

OIT is offering up what the CCITP Area Coordinators called a "trusted agent" to facilitate a feedback discussion and be responsible for reporting between CCITP and OIT (and vice versa). At this point that person will be me, Chris Bell and we'll have Ron Ried for this role as well.

Meeting Materials

Larry Levine's Update:

Inclusive Excellence - <http://www.colorado.edu/odece/diversity-plan>

Student Success

the online experience

redesigning courses

BBA

ERP Initiatives

Dedicated Desktop Support for the Campus

Learning Management System (LMS) Replacement & Implementation

SPSC Data Center

ServiceNow Expansion

Land Mobile Radio Project

Cloud Strategy – Infrastructure, Platform, Software as a Service

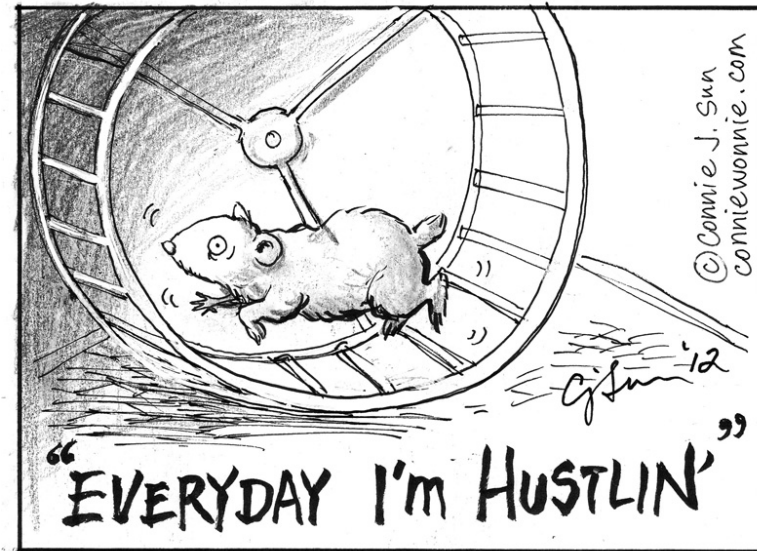
Milap's UIS Presentation Slides

UIS

<https://www.cusys.edu/uis/>

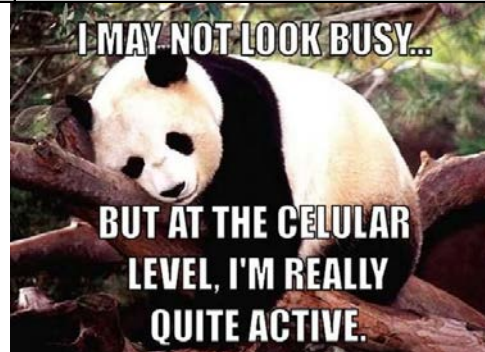
Project Completed Since Spring Startup

- Portal Tools 8.55 Upgrade
- **HCM/FIN Tools 8.55 Upgrade**
- Data Cookbook SSO
- **Advance Intelligence Rollout**
- Fall & Spring Startup
- CU Reporting upgrade
- EDQ upgrade
- Bundle 42, 43
- **Cherwell go-live**
- SHA 2 upgrade
- Address Cleansing via MDM
- Grade Workflow
- Leapfrog POC
- Class Search API v2
- Self-service preferred names
- **ES Electronic Business Agreement, Address Verification**
- ERA ESA Project
- near real-time enrollment and instructor data to OIT
- HCM Regulatory Patches – Q2
- Onbase Conversion Phase 1: Licensing, Expansion, Training
- Onbase Conversion Phase 2: Setup & Integration
- **Advancement Integration**



What are we working on

January	February	March
Elevate Stabilization/Phase 2	Elevate Stabilization/Phase 2	Elevate Stabilization/Phase 2
Security Upgrade: Firewall and Segmentation	Security Upgrade: Firewall and Segmentation	Security Upgrade: Firewall and Segmentation
OnBase Conversion	OnBase Conversion	OnBase Conversion
Grey Heller CS People Mobile	Grey Heller CS People Mobile	Grey Heller CS People Mobile
eRA V15	eRA V15	eRA V15
Bundle 44/Nelnet Connector Upgrade	Bundle 44/Nelnet Connector Upgrade	Bundle 44/Nelnet Connector Upgrade
Spring Semester StartUp	HROE	HROE
HCM Regulatory Patches - Q3	HCM Regulatory Patches - Q3	HCM Regulatory Patches - Q3
Full Cost Business Planning Admissions App. Implementation	Full Cost Business Planning Admissions App. Implementation	Full Cost Business Planning Admissions App. Implementation
MDM Transition to EDQ		
<i>ODI</i>	<i>ODI</i>	<i>ODI</i>
Amazon Web Services (AWS) Proof of Concept	Amazon Web Services (AWS) Proof of Concept	Amazon Web Services (AWS) Proof of Concept
Leepfrog Course Search	Leepfrog Course Search	Leepfrog Course Search
uDirect	uDirect	uDirect
eRA COI Data Project	eRA COI Data Project	eRA COI Data Project
SkillSoft Upgrade 8.0	<i>SkillSoft Upgrade 8.0</i>	<i>SkillSoft Upgrade 8.0</i>
	<i>Enhanced Fall 2017 Start</i>	<i>Enhanced Fall 2017 Start</i>





Spring Startup Update

By the numbers

- 3434 highest peak logins
 - 3% more than Fall
- 177 K logins in a day
- 10K Login for Mobile App
 - 48,209 unique Campus Solutions users
 - 9,620 unique HCM users (including employee self-service)
 - 566 unique FIN users
 - 61,051 unique Portal users

Appendix

Homepage

GreyHeller Home Worklist Add to Favorites Sign out

Favorites Main Menu

My Page All Menus

Personalize Content | Layout

My Classes	About Me	My Degree
Holds View holds placed on your record for specific services. See how to resolve them.	Names View and update your names.	My Mailbox Grey Heller Inbox for User.
Student Center Use the student center to manage school related activities.	Addresses View and update your addresses.	To Do List View pending to do items on your record. See how to complete them.
My Class Schedule View your class schedule for a specified term.	Phone Numbers View and update your phone numbers.	My Advisors View a listing of all your advisors. Communicate with an advisor using email notification.
My Weekly Schedule View your weekly schedule in a calendar format.	Email Addresses Email Addresses.	Degree Progress/Graduation View your degree progress report and apply for graduation. My Academic Requirements My Academic Requirements View Degree Progress Report 4 More...
View My Assignments View your assignments for a specified class.	Personal Identification Number Maintain your personal identification number.	Transfer Credit Evaluate classes for transfer and view your transfer credit report. Evaluate My Transfer Credit View Transfer Credit Report
View My Exam Schedule View your exam schedule for a specified term.	Emergency Contacts View and update your emergency contacts.	Academic Planning Build your academic planner My Planner Enrollment Shopping Cart My Course History
View My Grades View or print a listing of your grades and check your current grade point average.	Demographic Information View a summary of your demographic information.	
Enroll in Classes	Languages	

GreyHeller

Student Center My Classes About Me My Finances

My Degree

Student Center

GreyHeller

Favorites | Main Menu > Self Service > Student Center

Siri's Student Center

Academics

Search
Plan
Enroll
My Academics

other academic... >>

Deadlines URL Gradebook

SEARCH FOR CLASSES

SHARE MY INFORMATION

This Week's Schedule

Class	Schedule
ANT 101-002 LEC (1072)	TuTh 9:30AM - 11:00AM Room: TBA
AST 4000-001 LEC (1031)	MoWeFr 8:00AM - 9:00AM Room: TBA
BIO 101-A LEC (1022)	MoWeFr 7:00AM - 8:00AM Room: TBA
BIO 101-A1 LAB (1023)	MoWeFr 12:00AM - 12:00AM Room: TBA
ENGL 101-A LEC (1027)	MoWeFr 3:15PM - 4:15PM Room: TBA
MATH 101-A LEC (1029)	MoWeFr 1:00PM - 2:00PM Room: TBA

weekly schedule > enrollment shopping cart >

Holds
Full use of Gym
details >

To Do List
[Direct Lending Loan Counseling](#)
[Emergency Contacts](#)
more >

Enrollment Dates
[Open Enrollment Dates](#)

Advisor
Program Advisor
Jiminy Cricket
details >

News and Info
[CNN](#)
[BBC](#)
[NBC](#)

Finances

My Account
[Account Inquiry](#)
[Payment Profile](#)

Financial Aid
[View Financial Aid](#)
[Accept/Decline Awards](#)
[Report Other Financial Aid](#)

other financial... >>

Account Summary

You owe 3,300.00.

- Due Now 3,300.00
- Future Due 0.00

** You have a past due balance of 3,300.00. **

Currency used is US Dollar.

make a payment >

GreyHeller

Siri's Student Center

Academics

Finances

Personal Information

Admissions

Search for Classes

Holds 1

To Do List 1

Enrollment Dates

Advisor

News and Info

Search Engines

Other Links

Class Search

The screenshot shows the desktop version of the GreyHeller Class Search interface. At the top, there is a navigation bar with the GreyHeller logo and links for Home, Worklist, Add to Favorites, and Sign out. Below this is a breadcrumb trail: Favorites > Main Menu > Self Service > Student Center > Class Search. A 'Data Language' dropdown is set to 'English'. A user profile for 'Siri Apple' is shown with a 'go to ...' link. Below the profile are four buttons: Search (with subtext 'search for classes'), Plan, Enroll, and My Academics (with subtext 'browse course catalog'). The main heading is 'Search for Classes' followed by 'Enter Search Criteria'. A 'Search for Classes' panel contains dropdowns for 'Institution' (Solid University) and 'Term' (FallTerm), with a note: 'Select at least 2 search criteria. Select Search to view your search results.' Underneath is a 'Class Search' section with fields for 'Subject', 'Course Number' (with a dropdown set to 'is exactly' and an adjacent input field), and 'Course Career'. There are checkboxes for 'Show Open Classes Only' (checked) and 'Open Entry/Exit Classes Only'. An 'Additional Search Criteria' link is also present. At the bottom of the panel are 'CLEAR' and 'SEARCH' buttons. A secondary navigation bar at the very bottom repeats the Search, Plan, Enroll, and My Academics buttons, along with the 'Search For Classes' and 'Browse Course Catalog' links and the 'go to ...' link.

The screenshot shows the mobile version of the GreyHeller Class Search interface. The top bar is dark green with the GreyHeller logo and a power icon. Below is a search bar with the text 'Search For Classes > Search For Classes'. A user profile for 'Siri Apple' is shown with a 'Menu' button. The 'Institution' dropdown is set to 'Solid University' and the 'Term' dropdown is set to 'Fall'. A light blue instruction box states: 'Select at least 2 search criteria. Select Search to view your search results.' Below this are four search criteria sections: 'Subject' (dropdown), 'Course Number' (dropdown set to 'is exactly' with an adjacent input field), 'Course Career' (dropdown), and two checkboxes: 'Show Open Classes Only' (checked) and 'Open Entry/Exit Classes Only'. At the bottom, there are 'Clear' and 'Search' buttons.