

CCITP
August 4, 2016

Attendees: Brent Phillips, Chris Bell, Ron Ried, Emilia Noullet, Larry Levine, Eric Galyon, Laura Hamrick, Milap Sharma, Aisha Jackson, Mark Gammon, Scott Griffith, Patricia Tureson, Robert Dixon, Scott Maize, Pramila Patel, John Sibray, Joey LeConte, Jim McKown,

Remote: Chuck Fischer, Rochelle Matthies. Brian Groves, Dan Herrick, David Kohnke, Greg Stauffer, LeCarla Gilmore, Michael Zoppa

	Topic	Time	Speaker(s)
1	Introductions / Agenda Review	3 min	Chris and Ron
2	CIO Update	15 min	Larry Levine
3	Accessibility Outreach	10-15 min	Laura Hamrick
4	Exchange Calendaring Best Practices	5-10 min	Eric Galyon
5	UIS Update	10-15 min	Aaron Mansfield, Milap Sharma
6	Decision & Action Item Review	2 min	Emilia Noullet
7	Discussion / Networking Time	10+ min	N/A

- invite Jenn Vendetti to CCITP to discuss OIT's use of FullCost
- Invite Aisha to present at CCITP to discuss LMS updates
- Invite Chris Ewing to CCITP to discuss space issues
- Suggestions: Jim McKown: Invite PSC to discuss the purchasing process
- Dealing with accessibility issues, software agreements, how to make pages accessible/more accessible.
- Have Shawn or Andy come to present

CU Boulder IT top 11

1. ERP
2. Student Success (Building Tomorrow's Leaders)
3. Non sitting in the classroom for an hour or so a few times a week with a teacher for 16 weeks learning experiences.
4. Research Computing
5. LMR
6. Full Cost
7. Security and Accessibility
8. CGG and TGG
9. LMS
10. Space
11. A culture of innovation, entrepreneurship, and inclusive excellence

Captioning at CU Boulder: Supporting Inclusive Excellence

Laura Hamrick
Captioning and Accessibility Coordinator
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Session Overview

- Why Captioning?
- Captioning Policy
- Captioning Service
- Digital Signage
- Resources
- Discussion and Questions

Why Captioning?

- Equal access



Captioning Policy

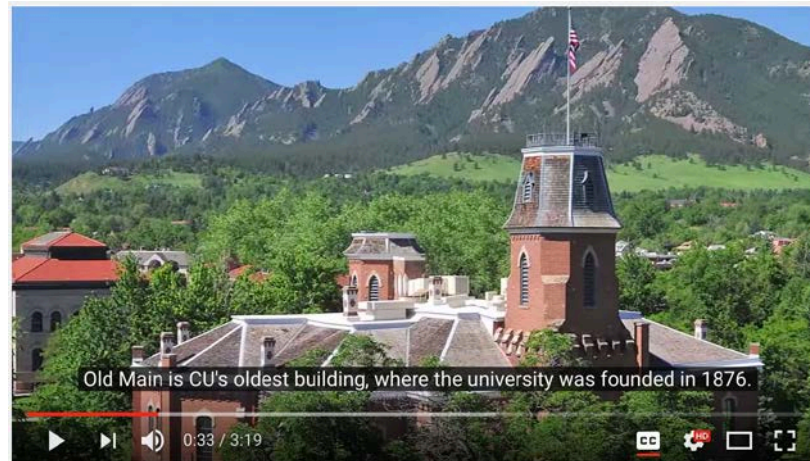


FC

CVAA

Captioning Policy

- **ICT Accessibility Standards**
- When does video need to be captioned?
 - Public (academic, strategic, or representing dept.)
 - Non-public academic accommodation



ICT Accessibility Standards

- “Departments have a responsibility to ensure closed-captioning is available on materials **related to their program** and/or service for which **access is unrestricted** (e.g., video content available to the general public). Official video media content that **represents the university** and to which access is unrestricted must be captioned.”

Captioning Service

- Accommodation-related requests (free!)
- Facilitate captioning for all clients
(faculty, staff, students)
- Tutorials, training, resources, consulting

Captioning Form

The screenshot shows a web browser window with the URL <https://www.colorado.edu/oit/services/consulting-professional-services/captioning/request-captioning/webform/request-captioning>. The navigation bar includes links for Home, Services, Software & Hardware, Accounts, Support, About OIT, and Service Alerts. The breadcrumb trail is Home > Services > Consulting & P. > Captioning > Request Captioning. The left sidebar contains links for Captioning, FAQ, and Request Captioning. The main content area is titled "Request Captioning" and shows it was last updated on 07/22/2016. There are tabs for "View" and "Revisions". A green notification box contains two bullet points: "• Configure your [account time zone setting](#)." and "• Configure your [account time zone setting](#).". Below this, a paragraph explains the process: "In order to begin the captioning process, click on the link below and complete the form on the next page. Once your request information is reviewed, you will be contacted by a member of OIT's Closed Captioning team to confirm your request and how to provide us with your media. If you have general questions about captioning or need more information, please contact [303-735-4357](tel:303-735-4357) (5-HELP) or help@colorado.edu."

Digital Signage

- What is a digital sign?
- When does it need captions?
 - Cable / broadcast content
 - Public digital display (with audio)
 - Digital display soliciting action from user (with audio)

Digital Signage

- “...Any **broadcast or cable television content** displayed on campus must have closed captioning enabled.”
- “If Departments are using televisions or digital screens to display any materials **related to their program** and/or service for which **access is unrestricted** (e.g. video content available to the general public), or the intent of the video **solicits some form of action on behalf of the user**, the content must have closed captions ...”

Get the Word Out

We need your help to communicate this!

(Faculty, staff, student groups)

Resources

- Captioning Service Page
<http://bit.ly/captioningSP>
- Captioning Request Form
<http://bit.ly/captioningform>
- Captioning Standards Checklist
<http://bit.ly/captioningchecklist>
- Laura Hamrick
Laura.R.Hamrick@colorado.edu
- IT Service Center
help@colorado.edu
- CU Accessibility
<http://www.colorado.edu/accessibility/>

Discussion and Questions

UIS Update



University of Colorado

Boulder | Colorado Springs | Denver | Anschutz Medical Campus

Fall Semester Start Up 2016

- August 22nd All Campus Start
- *Some* of the Preparation Work
 - Compellent to Hitachi
 - OSB cluster additions and routing changes
 - Load Testing
 - Testing highest amount of concurrent users ever
 - Delegated IdP
- Command Center: August 22nd and August 23rd
- Report issues to (303) 860-4357(HELP)



Accomplishments

- **Elevate**
- Post Elevate Support and Fixes
- **Fiscal Year End Close**
- Open Enrollment
- Taleo Upgrade
- HCM Regulatory Patches

- PeopleSoft CRM Upgrade
- Dynamic QAS for Psoft CRM
- **eCRM Ecomm**
- **eCRM Student Success Integrations**

- U.Achive
- **Student Guest Access**
- Redesigned CUResources
- Bundle 38/39/40/41

- Lynda.com SSO
- Academic Works SSO
- ERA SSO
- **Self Service Accessibility Remediation for CS**
- Delegated IDP, Social Authentication for Ping
- OIM Deployment Fin,HCM, Exchange, AD
- Retirement of Fedauth1/2

- Class Search API
- Integration Survey
- CourseLeaf Integrations
- MDM Upgrade
- eRA Reporting and DataMart

- Annual Leave Certification
- OCR Processing
- Security Upgrade: Firewall and Segmentation Dev Region



Upcoming

- Service Bus Upgrade
- ODQ to EDQ (Data Quality Tool)
- ODI Implementation

- **CS 9.2 Application**
- Portal Tools 8.55
- Bundle 42/43
- **Accessibility Improvements**
- Grade Change Workflow and Forms

- U.Direct
- CourseLeaf ASOC
- Slate Implementation

- **Elevate Part II**
- TSM(MarketPlace) Upgrade
- Skillsoft Upgrade

- Cognos 11
- Advancement BI and DataWarehouse
- Data Dictionary Tool
- **Singularity to Onbase Conversion**
- Cherwell Implementation

- Security Upgrade: Firewall and Segmentation – QA and Prod Region
- ESA Reimplementation
- eRA v15
- Advancement AWS POC

