![CU IT Student Governance Board logo](University of Colorado **Boulder**)

IT Student Governance Board
University of Colorado **Boulder**

MEETING AGENDA AND MINUTES
April 11, 2018
3:30 PM - 5:00 PM
TLC Lobby

Action Items *(To mark an Action Item completed, select the checkbox (double-click), right-click, and select checkmark.)*

❏

Attendees

Present:
- Brooke Langley
- JD Isenhart
- Madison Friedel
- Umar Haroon
- Dylan Sallee
- Thomas Young
- Shane Kroening (non-voting)
- Chris Bell (non-voting)
- Lucas Zahorik
- Alex Curtiss
- Xiang Luo
- Sam Cast (always comes late because of another commitment)

Not present (move up when people arrive):
- Mackenzie Lobato
- Anya Owsenek (not a member, but Alex invited her once)
- Virgil Nunan
- John Keller
- Seth Hovestol

Agenda

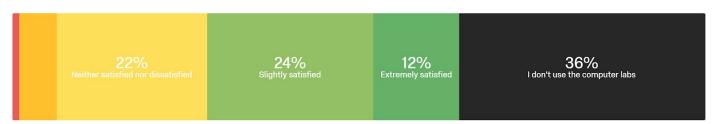**A. 3:30: Introductions, Settle In, Agenda Review**

B. 3:35: ITSGB Initiative coming out of the Survey:
  a. The: ITSGB Annual Survey led ITSGB to focus on 3 areas:
    i. Wifi appears to be the largest student complaint
      1. Makes learning difficult (Classroom)
      2. Action: Meet with Ray Baum to learn more.
      3. Action: Determine next steps for ITSGB
    ii. Computer Labs Concerns
      1. Highest number students don't use it.
      2. Action: Meet with Julian Kinsman and Dilan Weerasinghe to learn more.
      3. Action: Determine next steps for ITSGB
    iii. LMS
      1. Potentially take a position on encouraging faculty to post grades in LMS
      2. Action: ITSGB Discusses and plans

C. **3:45 to 4:10 -** Max Shriefer with OIT will come and ask for input on Res Hall Tech including Cable TV
  a. Things we want to talk about:
    i. Current utilization
    ii. Next steps - i.e. apps, etc?
  b. Current Projects - wants our perspective:
    i. Cell Coverage across campus - leed platinum
      1. issues caused by construction materials
      2. Generally, do you find that calls are made through wifi assist or cell carrier?
      3. Do you make many phone calls?
      4. Who are you making those to?
      5. What are other ways that you communicate with people?
      6. Has anyone had issues with cell coverage?
      7. Would students be willing to download an app on their phone to crowdsource information?
        a. seeing sdk for data collection
    ii. Future of video entertainment services for housing and dining IT
      1. Looking into apps, etc.
  c. 1Recently sent out a survey about both of these current projects - will be getting back information soon.
D. **4:10 to 5:00 –** Julian Kinsman and Dilan W. from OIT will come and give a presentation and be ready for a discussion about Computer Labs.
  a. Information from Julian and Dilan:
    i. test
  b. Our concerns:
  c. Students don't use the computer labs

How satisfied are you with the computer labs on campus?   Page Options ⌄

| 22% Neither satisfied nor dissatisfied | 24% Slightly satisfied | 12% Extremely satisfied | 36% I don't use the computer labs |

  d. How does OIT manage labs?
  e. What is the budget and funding like?
  f. Do we track usage based on types of students, majors, grade, etc.?
  g. Advertising lab locations
  h. Public vs private (major specific)?
  i. Ideas
    i. Tables for plug-ins, charging

Julian Kinsman
: "We'd be happy to provide more granular data broken down by major" ← was it major?
Subset
Retention - how many users logging in per week, per month, how many users per week
All labs? or specific labs?
Start Generic and dig in deeper where needed.

OIT is working on Awareness efforts:
Lab availability

CAD map of the lab that represents seats and gives real time availability
Forecasting - when

E. As time allows, we will discuss status of action items from previous meetings:
    … From Last Meeting:

- ❏ The board nominated Mackenzie, Sam, and Dylan to write a letter and/or petition for department heads to show support of Adobe CC purchasing for students.   Mackenzie, Sam, and Dylan may want to also update the position statement.

- ❏ ITSGB should know about Service Alerts and how to subscribe (and maybe feed it to Slack?)

- ✓ Madison and Chris sent the award emails to the survey winners

- ❏ Chris did NOT YET sent invitations to those respondents who said they would like to learn more. It might be another week before we can do anything. Does anybody want to take this on or help?

    … From previous meetings that are still incomplete:

- ❏ Send Position Statement/Inquiry Regarding FCQ Question
- ❏ Find Powerful People on Campus that Advocates for Adobe Creative Cloud
  - ❏ Get Letters with Info and Statistics
    - ❏ Sam - TAM
    - ❏ Dylan - ENVD
- ❏ Determine appropriate Boulder Faculty Assembly Subcommittee and get ITSGB on their agenda
- ❏ All members should **add/check** their phone number into the Google Doc CLICK HERE

F. Recruitment and Membership
- a. Flyer draft. Brook's first draft went to Thomas and Dylan
  - i. avcit.colorado.edu/itsgb
  - ii. Thomas and Dylan to work on it further -
  - iii. Update?
- b. Further Actions for Recruitment
  - i. Survey follow up
  - ii. Anything else?

G. Adobe CC Follow review
- a. New updates?

H. New Items for today or future meetings

I. Adjourn