



**MEETING AGENDA AND MINUTES**

February 8th, 2016

11:00 AM - 1:00 PM

TLC 215

**Action Items** (To mark an Action Item completed, select the checkbox (double-click), right-click, and select checkmark.)

- Chris - Follow up with Dan
- Chromecast support follow up
- Strategic Plan Feedback
- Schedule next meeting

**Attendees**

Present:

- Andy Saylor - 5th year CS grad student: Internet, security, privacy, Co-Chair
- Katey Haas - Advertising Undergrad, CUSG, Co-Chair
- Bharadwaj Thirumal - 1st year CS MS student, goal = security
- Bill Casson - 2nd year CS grad student, goals = accessibility
- Soham Shah - CS Undergrad
- Shane Kroening - OIT General Desktop Support
- Chris Bell - OIT, Non-voting Member, Coordinator
- Marin Stanek - Interim Deputy CIO (Guest)
- Mark Werner - Data Analytics (Guest)

Previous attendees:

- Jack Pierce - OIT, Head of General Desktop Support, Non-voting Guest
- Brendon Lewien - ECE Undergrad, CUSG
- Falcon Taylor-Carter - CS Undergrad
- Irena Stevens - 1st year ITP PhD student
- Seth Hovestol- CS sophomore (Doodle poll said he couldn't make it)

**Agenda**

1. **Strategic Plan Presentation - Marin Stanek**
  - a. Built around "3R"s
    - i. (Student) Retention
    - ii. Revenue
    - iii. Reputation
  - b. Recap of Previous Goals
    - i. OIT Employee Empowerment (met)
    - ii. Input for Clients (met)
    - iii. Input from Interactions (met)
    - iv. Costs and Peer Comparison (partail)

- c. New Goals
  - i. Foster student success
    - 1. New advisor website (SalesForce CRM)
    - 2. New student welcome
  - ii. Revenue Diversification
    - 1. Masters Programs
    - 2. Monetize OIT assets
  - iii. Reputation
    - 1. Research Data
    - 2. DoJ + Accessibility
  - iv. Increase OIT response time
    - 1. Agile environments
  - v. Assess and Improve Key Services
    - 1. WiFi Measurement
    - 2. Mobile capabilities
    - 3. IAM

**2. Survey Results - Mark Werner**

- a. Networking Top Concern (by several std devs)
- b. Things we want to learn more:
  - i. Adobe - what can we learn from the data?
  - ii. What are the priorities (highs and lows) beyond network connections?
  - iii. Free Text - what more information can we glean? What do they mean by that?

**3. For next month:**

- a. Adobe Discussion
- b. OIT Budget / Finance
- c. Also - CUSG Finance board?
- d. Accessibility

**4. Faculty member**

- a. Round to next penny
- b. Color 6 cents

**5. Look at all of Norlin**

- a. Do it on all of Norlin

**6. Locked paper trays?**

- a. Places in open areas - are locked
- b. Places in closed admin areas - not locked