



MEETING AGENDA AND MINUTES

September 11th, 2014

Action Items (To mark an Action Item completed, select the checkbox (double-click), right-click, and select checkmark.)

- Agenda review / Posting: Chris (by 9/19)
- Chris will setup Google conversation (maybe through Eric Galyon)
- Survey draft - Andy - by End of Friday
- Review draft and final questions by - end of Monday
- Send to Kate for Survey design end Tuesday
- Andy - email potential new members
- Claire - CUSG Recruitment
- Daniel + Ryder - Position Statement on Calendar, Hackathons, Open Interfaces, Etc

Attendees

Present:

- Andy - Grad Student CS - Interested in Tech Policy, what can we do on campus
- Daniel - Grad Student CS - Ecology and Microbiome - uses a lot of IT services
- Ryder - Undergrad Business, TAM minor - Help with CU's tech
- Austin Longo - CS Senior
- Claire - New Co-chair - undergrad - film - CUSG rep

Agenda

1. Follow-up from Last Meeting (10 mins +)

- a. Recruitment update - Andy
 - i. Table from Student AS
 - ii. Emailed all interested members (See [Speadsheet](#))
 - iii. Andy will email another follow up
 - iv. Claire - will follow up with CUSG fro recruitment
 - v. Flyers - Chris will distribute
- b. To-Do list tracking - Bill
- c. Meeting Time and location - Chris
 - i. 9:00 to 10:30 Second Thursday
- d. Google Calendar Population from ISIS/Portal - Chris
 - i. Goal: Populate Google
 - ii. Eric Galyon's Answer:
 1. "It is a great idea, and has come up in the past (even at one time with a desire to populate CULink with student schedules). The main challenge has always been priority. The same is probably true right now. Between the Office 365, Accessibility, and ListProc -> Sympa efforts, the M&C team is rather tapped out. Plus the OIT Development team is fairly busy prepping for Oracle IdM. I'm not

sure when exactly this could become a priority, but I doubt it would happen until at least next calendar year.”

- iii. This ties to student success
 - 1. This group wants this to happen
 - 2. This could help improve graduation rates, etc
- iv. OIT Hack-a-thons
- e. Answer

2. Major Topic:

- a. The group thinks the OIT Proactive Survey should go to all students
 - i. Why is it not going to all students?
- b. We will pursue Kate survey
 - i. Sample of student body
 - 1. Across Year, Department, Major
- c. Chris will also pursue a campus-wide student survey and understand who we need to talk to and get a firmer answer on Campus-Wide -- all campus survey for students.
- d. What can we get from Data?
 - i. Browser fingerprinting on
 - ii. How do they use the services
 - iii. Example: how much printing is used -- is used by everyone or just a subset
 - iv. Res hall students usage
 - v. How many people use google calendar by putting in appointments
- e. What are we trying to find:
 - i. What is most important to students?
 - ii. How students feel about using services
 - iii. What are the problems facing students
 - 1. What is on the top of their head that's bothering them
 - iv. Make sure that this group's priorities are in line with student priorities
- f. Survey Questions from email:
- g. See:
https://docs.google.com/a/colorado.edu/document/d/1j3VIZ9so9ZUhq3utrqTUairr-bzkm77vJKGrXJV_mWU/edit