MEETING AGENDA AND MINUTES
September 11th, 2014

Action Items (To mark an Action Item completed, select the checkbox (double-click), right-click, and select checkmark.)

- Agenda review / Posting: Chris (by 9/19)
- Chris will setup Google conversation (maybe through Eric Galyon)
- Survey draft - Andy - by End of Friday
- Review draft and final questions by - end of Monday
- Send to Kate for Survey design end Tuesday
- Andy - email potential new members
- Claire - CUSG Recruitment
- Daniel + Ryder - Position Statement on Calendar, Hackathons, Open Interfaces, Etc

Attendees

Present:

- Andy - Grad Student CS - Interested in Tech Policy, what can we do on campus
- Daniel - Grad Student CS - Ecology and Microbiome - uses a lot of IT services
- Ryder - Undergrad Business, TAM minor - Help with CU’s tech
- Austin Longo - CS Senior
- Claire - New Co-chair - undergrad - film - CUSG rep

Agenda

1. Follow-up from Last Meeting (10 mins +)
   a. Recruitment update - Andy
      i. Table from Student AS
      ii. Emailed all interested members (See Spreadsheet)
      iii. Andy will email another follow up
      iv. Claire - will follow up with CUSG fro recruitment
      v. Flyers - Chris will distribute
   b. To-Do list tracking - Bill
   c. Meeting Time and location - Chris
      i. 9:00 to 10:30 Second Thursday
   d. Google Calendar Population from ISIS/Portal - Chris
      i. Goal: Populate Google
      ii. Eric Galyon’s Answer:
         1. “It is a great idea, and has come up in the past (even at one time with a desire to populate CULink with student schedules). The main challenge has always been priority. The same is probably true right now. Between the Office 365, Accessibility, and ListProc -> Sympa efforts, the M&C team is rather tapped out. Plus the OIT Development team is fairly busy prepping for Oracle IdM. I’m not
sure when exactly this could become a priority, but I doubt it would happen until at least next calendar year.”

iii. This ties to student success
   1. This group wants this to happen
   2. This could help improve graduation rates, etc

iv. OIT Hack-a-thons

e. Answer

2. **Major Topic:**
   a. The group thinks the OIT Proactive Survey should go to all students
      i. Why is it not going to all students?
   b. We will pursue Kate survey
      i. Sample of student body
         1. Across Year, Department, Major
   c. Chris will also pursue a campus-wide student survey and understand who we need to talk to and get a firmer answer on Campus-Wide -- all campus survey for students.
   d. What can we get from Data?
      i. Browser fingerprinting on
      ii. How do they use the services
      iii. Example: who much printing is used -- is used by everyone or just a subset
      iv. Res hall students usage
      v. How many people use google calendar by putting in appointments
   e. What are we trying to find:
      i. What is most important to students?
      ii. How students feel about using services
      iii. What are the problems facing students
         1. What is on the top of their had that’s bothering them
      iv. Make sure that this group’s priorities are in line with student priorities
   f. Survey Questions from email:
   g. See:
      https://docs.google.com/a/colorado.edu/document/d/1j3VIZ9so9ZUhp3utrqTUairr-bzkm77vJKGrXJV_mWU/edit