MEETING AGENDA AND MINUTES
June 6th, 2014

Action Items (To mark an Action Item completed, select the checkbox (double-click), right-click, and select checkmark.)

[ ] [Insert Action Item Here]

Attendees

Present:
- Shannon - Sr. CS, done in August,
- Daniel - Grad Student, CS, 3 years in on a PhD, working with Rob Knight
- Ryder - Sr. Business Major, Minor Arts and Media
- Andy Sayler - Grad Student, CS, 3 years in on a PhD, working with Dirk Grunwald
- Austin, 5th year sr, CS, working at NetApp during the summer

Agenda

1. [9:00 am] – Introductions and treats
2. [9:05 am] – Jon Giltner, OIT’s Director of Enterprise Services
   a. Jon presents/discusses highlights of the services under his purview
   b. IT Continuum
      i. CU is a system
      ii. One end of continuum: The system office does core it systems
          1. HR, Finance, Student Information, Research Admin systems for all campuses
      iii. Other end of the continuum: the phone in your pocket (totally personal)
   c. Jon’s role:
      i. Where on the continuum do we address various issues
   d. Jon considers the constant tension:
   e. What is best for you (tailored system) ←----- most efficient cost effective commodity
   f. A lot of Jon and his group’s job is to determine where on the continuum services live.
      i. For services that are appropriate to be located centrally at CU Boulder, Jon’s group “does” them
   g. Jon’s group handles Application level things
      i. Identity and Data Management
         1. Accounts, access
      ii. Administrative Systems (a hodge podge)
         1. Various business systems on campus
            a. (a lot are mostly managed at dept level:)
            2. Ex. Wardenburg health care, Facilities Management system, etc.
      iii. Messaging & Collaboration (email and stuff)
   iv. Teaching & Learning Tools
      1. ex. D2L, Kaltura (rich media storage and streaming - used heavily by Library),
   v. Supporting functions
      1. Project management
a. Change management, service catalog
   vi. Development and Systems integration
      1. “A small but capable group”
h. Big Efforts coming up future plans and things to note
i. IDentity management
   i. Rip out current system
   ii. Introduce 4-campus collaboration
   iii. Interoperable identities
j. Google and Office365
   i. O365 - moving from on-premise to cloud -- starting august
      1. - student access -beginning of 2015
      2. - licensing - still up in the air - at least online versions for everyone
k. Teaching & Learning
   i. Long term -- how to mitigate risk with D2L
      1. Pick a tool? Multiple tools? Split functionality across tools?
l. Administrative Systems space
   i. Advising and Student retention:
      1. Move from home-build A&S system to a new one
      2. Student engagement
      3. Predictive Modelling
   ii. Salesforce.com
      1. Campus wide system with more features and functions
   iii. Driving up within 6 year grad rates above 70% -
      1. Chancellor’s initiative
m. Q&A
   i. Points from discussion:
      1. campus pipes (expand in notes before)
      2. Some faculty don’t know how to use D2L
         a. Have them been seminars? Yes.
      3. D2L
         a. Outage, history, what is the current state and plan.
         b. OIT did a risk assessment
            i. In 2-3 year window -- it was more risky to bring in house
         c. We still think there is considerable risk with D2L
         d. We are trying to think long-term, what is the best way to go forward?
   n. Group Discussion after Jon left
      i. Request that OIT consider getting student licensing desktop MS Office
      ii. This group would like to see numbers
3. [9:45 am] – ITSGB tasks/business/organization
   a. Minutes
   b. Recruiting
   c. Summary
   d. Cancel July meeting?
   e. IDEA TO DISCUSS
      i. Ehat large metrics/goals does this group want to “push” / “assert”
4. [9:50 am] – Determine next steps and action items
   a. + MS Office Desktop?
You can see Jon’s organization in the attached org chart. Also, a copy from OIT’s service Catalog shows that Jon is ultimately responsible for all of the following services.

- Active Directory
- Authentication
- Business Analysis
- Central Exchange 2007
- Course E-mail Rosters
- CUAccess
- CU-Boulder Google Apps
- D2L Provisioning (a.k.a. Provisional Provisioning)
- Data Interfaces/Integrations
- Desire2Learn
- Disclosure of External Professional Activities (DEPA)
- Each integration with D2L - Kaltura, Turnitin, MH Campus, VoiceThread, etc
- Email Delivery Settings Management
- Email for Life
- Email Routing and Sanitation
- Enterprise Directories
- Enterprise User Management
- Exchange: Distribution Lists
- Federated Identity Services
- Financial Transaction Processor (a.k.a. the Black Box)
- Google Groups
- iTunes U
- Kaltura
- ListProc
- Migration/adoption of one of our services by a department
- Mobile MyCUInfo
- MyCUBoulder (recruitment portal)
- MyCUInfo (main portal)
- Northstar
- Northstar People Tools
- Office 365
- Qualtrics
- ServiceNow
- Special Account Creation
- Speciality Account Creation
- Unidata
- Uniquid & Durm
- VoiceThread