



MEETING AGENDA AND MINUTES

June 6th, 2014

Action Items (To mark an Action Item completed, select the checkbox (double-click), right-click, and select checkmark.)

[Insert Action Item Here]

Attendees

Present:

- Shannon - Sr. CS, done in August,
- Daniel - Grad Student, CS, 3 years in on a PhD, working with Rob Knight
- Ryder - Sr. Business Major, Minor Arts and Media
- Andy Saylor - Grad Student, CS, 3 years in on a PhD, working with Dirk Grunwald
- Austin, 5th year sr, CS, working at NetApp during the summer

Agenda

1. [9:00 am] – Introductions and treats
2. [9:05 am] – Jon Giltner, OIT’s Director of Enterprise Services
 - a. Jon presents/discusses highlights of the services under his purview
 - b. IT Continuum
 - i. CU is a system
 - ii. One end of continuum: The system office does core it systems
 1. HR, Finance, Student Information, Research Admin systems for all campuses
 - iii. Other end of the continuum: the phone in your pocket (totally personal)
 - c. Jon’s role:
 - i. Where on the continuum do we address various issues
 - d. Jon considers the constant tension:
 - e. What is best for you (tailored system) <-----> most efficient cost effective commodity
 - f. A lot of Jon and his group’s job is to determine where on the continuum services live.
 - i. For services that are appropriate to be located centrally at CU Boulder, Jon’s group “does” them
 - g. Jon’s group handles Application level things
 - i. Identity and Data Management
 1. Accounts, access
 - ii. Administrative Systems (a hodge podge)
 1. Various business systems on campus
 - a. (a lot are mostly managed at dept level:)
 2. Ex. Wardenburg health care, Facilities Management system, etc.
 - iii. Messaging & Collaboration (email and stuff)
 - iv. Teaching & Learning Tools
 1. ex. D2L, Kaltura (rich media storage and streaming - used heavily by Library),
 - v. Supporting functions
 1. Project management

- a. Change management, service catalog
 - vi. Development and Systems integration
 - 1. "A small but capable group"
 - h. Big Efforts coming up future plans and things to note
 - i. IDentity management
 - i. Rip out current system
 - ii. Introduce 4-campus collaboration
 - iii. Interoperable identities
 - j. Google and Office365
 - i. O365 - moving from on-premise to cloud -- starting august
 - 1. - student access ~beginning of 2015
 - 2. - licensing - still up in the air - at least online versions for everyone
 - k. Teaching & Learning
 - i. Long term -- how to mitigate risk with D2L
 - 1. Pick a tool? Multiple tools? Split functionality across tools?
 - l. Administrative Systems space
 - i. Advising and Student retention:
 - 1. Move from home-build A&S system to a new one
 - 2. Student engagement
 - 3. Predictive Modelling
 - ii. Salesforce.com
 - 1. Campus wide system with more features and functions
 - iii. Driving up within 6 year grad rates above 70% -
 - 1. Chancellor's initiative
 - m. Q&A
 - i. Points from discussion:
 - 1. campus pipes (expand in notes before)
 - 2. Some faculty don't know how to use D2L
 - a. Have them been seminars? Yes.
 - 3. D2L
 - a. Outage, history, what is the current state and plan.
 - b. OIT did a risk assessment
 - i. In 2-3 year window -- it was more risky to bring in house
 - c. We still think there is considerable risk with D2L
 - d. We are trying to think long-term, what is the best way to go forward?
 - n. Group Discussion after Jon left
 - i. Request that OIT consider getting student licensing desktop MS Office
 - ii. This group would like to see numbers
3. [9:45 am] – ITSGB tasks/business/organization
 - a. Minutes
 - b. Recruiting
 - c. Summary
 - d. Cancel July meeting?
 - e. IDEA TO DISCUSS
 - i. Ehat large metrics/goals does this group want to "push" / "assert"
4. [9:50 am] – Determine next steps and action items
 - a. + MS Office Desktop?

You can see Jon's organization in the attached org chart. Also, a copy from OIT's service Catalog shows that Jon is ultimately responsible for all of the following services.

- Active Directory
- Authentication
- Business Analysis
- Central Exchange 2007
- Course E-mail Rosters
- CUAccess
- CU-Boulder Google Apps
- D2L Provisioning (a.k.a. Provisional Provisioning)
- Data Interfaces/Integrations
- Desire2Learn
- Disclosure of External Professional Activities (DEPA)
- Each integration with D2L - Kaltura, Turnitin, MH Campus, VoiceThread, etc
- Email Delivery Settings Management
- Email for Life
- Email Routing and Sanitation
- Enterprise Directories
- Enterprise User Management
- Exchange: Distribution Lists
- Federated Identity Services
- Financial Transaction Processor (a.k.a. the Black Box)
- Google Groups
- iTunes U
- Kaltura
- ListProc
- Migration/adoption of one of our services by a department
- Mobile MyCUInfo
- MyCUBoulder (recruitment portal)
- MyCUInfo (main portal)
- Northstar
- Northstar People Tools
- Office 365
- Qualtrics
- ServiceNow
- Special Account Creation
- Speciality Account Creation
- Unidata
- Uniquid & Durm
- VoiceThread