



MEETING AGENDA AND MINUTES

February 13th, 2014

Action Items (To mark an Action Item completed, select the checkbox (double-click), right-click, and select checkmark.)

- Chris will invite Dan Jones, Director of Security, to the next meet. Dan will discuss Wireless network plans, policies, and the balance of convenience, empowerment, and security.
- Chris will send OIT Service Catalog.
- Chris will send OIT's list of current projects.
- Chris will schedule meetings.

Attendees

Present:

- Austin Longo - Austin.Longo@Colorado.EDU
- Daniel T. McDonald - Daniel.Mcdonald@Colorado.EDU
- Andy Saylor - andy.saylor@colorado.edu
- Shannon Moore - shannon.m.moore@colorado.edu
- Chris Bell (cochair) - cbell@colorado.edu

Not Present:

- Shawn Sweeny - cochair
- Logan McCaul - logan.mccaul@colorado.edu
- Ryder Dale - ryda3558@colorado.edu or ryderdale@icloud.com
- Bill Casson - Bill.Casson@Colorado.EDU

Agenda

1. Former Name: Student Technology Strategic Governance Board KickOff Meeting
This meeting was primarily about how the board will work and core material on OIT and IT Governance at CU.
2. Introductions
 - a. Mission of the Group:
"This committee advises CU Boulder's Associate Vice Chancellor for IT/Chief Information Officer on strategic IT initiatives aimed at improving the technological lives of the 30,000 students at CU-Boulder. This group addresses concerns with current services as well as providing forward-looking advice and counsel on new services."
3. Your Hopes and Dreams for the Group w/ Discussion
 - a. Improve On-campus Network
 - i. VPN - get rid of the host checker
 - ii. Secure Wireless
 - iii. UCB Wireless
 - iv. UCB Guest

1. Port 40 only
2. SSH and FTP allowed
3. Why isn't it allowed full access?
- v. Easy registration of devices on Wireless network via Mac address registration
 1. Or disable it
 2. What are we gaining via Mac Address registration anyway?
- b. Security and Privacy "policies" need to be more transparent
 - i. Usage agreement
 - ii. Avoid being overly stringent
 - iii. What is being tracked, who has access to the information
- c. Keep pace with Web standards
 - i. My CU Info as an example
 - ii. Provide "programmatic" access to CU Info
- d. "Peak Time"
 - i. Not enough resources in OIT to make life smooth
 - ii. Demand should not be a surprise.
 - iii. OIT services should grow to meet the need
 - iv. Example of one way to do this: Amazon EC2
 - v. No longer in a '90's where we build a big data center... OIT (and UIS) should be nimble and responsive
- e. Raise awareness of services
 - i. General Desktop Support
 - ii. Campus Printing
- f. Student Groups don't have a central "spot" for web site
 - i. SPOT
 - ii. Google Groups
 - iii. Listprot
 1. "hooching" the email needs to get repaired
 2. This group should have a report on what is the OIT project status related to Listproc replacement
- g. Changing clientele that OIT needs to serve
 - i. BYOD is the new reality - What does this mean for the campus?
 - ii. OIT Labs
 1. Engineering are packed
 2. Maybe the labs turn into half standing desks?
 3. VDI
 4. What do the students see when they walk into a lab
 5. Possibly put thin clients in labs
 6. Consider another resource
 7. EC2 or Rackspace
- h. Student Help/Support
 - i. Why is it in only one location?
 - ii. "Remote locations" would be very good
 - iii. Especially if it is visible to the students
- i. Possibly track or report on usage of OIT services
 - i. Major
 - ii. Where they spend most of their time
 - iii. Other demographics

- j. We need a campus computing survey that targets students
 - i. What kind of devices are students using
 - 1. Pull logs from web site or wireless access
 - 2. Wireless infrastructure might be able to tell us
 - ii. What problems are students encountering?
 - iii. Make it available (anonymized possibly) for further analysis
 - iv. Example of things we'd want to know: % of OS's accessing web sites
 - v. Service Questions that Chris owes an answer to:
 - 1. Zero.colorado.edu — is this still available?
 - 2. Hippo.colorado.edu — pretty locked down (and now unavailable?) What's up with that?
- k. Make it easier display on Screens/Multimedia stations
 - i. Are there still needs for Master Keys to Classroom media cabinets?
 - ii. Why are these things locked in the first place?
- 4. Logistical issues for future meetings
 - a. Revised Group Name: ITSGB - IT Student Governance Board
 - b. Meeting Time: The group said that 5:30 is the ideal time for meetings in the future. (Note from Chris Bell: This time has proven difficult, we are going to work on a creative over-the-lunch-hour meeting.)
 - c. Location: TLC 266 or 215 is fine.
 - d. Mailing list / Google Group - need to set this up.
- 5. Other discussion topics that we touched on:
 - a. Governance, the Players, and how this group fits in
 - b. Reviewed the governance web site at: <http://www.colorado.edu/avcit/governance>
 - c. Showed our main page at: <http://www.colorado.edu/avcit/studentgovernance-home>
- 6. Agenda Items that we did not discuss:
 - a. What does OIT do?
 - b. What does OIT focus on?
 - c. The student focus
 - d. Overview of OIT Activities
 - i. Current Services: The Service Catalog
 - ii. Chris will send current Service Catalog
 - e. New or Revised Services: The OIT Project List
 - i. Chris will send the current Project List