MEETING AGENDA AND MINUTES
February 13th, 2014

Action Items (To mark an Action Item completed, select the checkbox (double-click), right-click, and select checkmark.)

- Chris will invite Dan Jones, Director of Security, to the next meet. Dan will discuss Wireless network plans, policies, and the balance of convenience, empowerment, and security.
- Chris will send OIT Service Catalog.
- Chris will send OIT's list of current projects.
- Chris will schedule meetings.

Attendees

Present:
- Austin Longo - Austin.Longo@Colorado.EDU
- Daniel T. McDonald - Daniel.Mcdonald@Colorado.EDU
- Andy Sayler - andy.sayler@colorado.edu
- Shannon Moore - shannon.m.moore@colorado.edu
- Chris Bell (cochair) - cbell@colorado.edu

Not Present:
- Shawn Sweeny - cochair
- Logan McCaul - logan.mccaul@colorado.edu
- Ryder Dale - ryda3558@colorado.edu or ryderdale@icloud.com
- Bill Casson - Bill.Casson@Colorado.EDU

Agenda

1. Former Name: Student Technology Strategic Governance Board KickOff Meeting
   This meeting was primarily about how the board will work and core material on OIT and IT Governance at CU.
2. Introductions
   a. Mission of the Group:
      "This committee advises CU Boulder’s Associate Vice Chancellor for IT/Chief Information Officer on strategic IT initiatives aimed at improving the technological lives of the 30,000 students at CU-Boulder. This group addresses concerns with current services as well as providing forward-looking advice and counsel on new services."
3. Your Hopes and Dreams for the Group w/ Discussion
   a. Improve On-campus Network
      i. VPN - get rid of the host checker
      ii. Secure Wireless
      iii. UCB Wireless
      iv. UCB Guest
1. Port 40 only
2. SSH and FTP allowed
3. Why isn’t it allowed full access?
   v. Easy registration of devices on Wireless network via Mac address registration
      1. Or disable it
      2. What are we gaining via Mac Address registration anyway?

b. Security and Privacy “policies” need to be more transparent
   i. Usage agreement
   ii. Avoid being overly stringent
   iii. What is being tracked, who has access to the information

c. Keep pace with Web standards
   i. My CU Info as an example
   ii. Provide “programmatic” access to CU Info

d. "Peak Time"
   i. Not enough resources in OIT to make life smooth
   ii. Demand should not be a surprise.
   iii. OIT services should grow to meet the need
   iv. Example of one way to do this: Amazon EC2
   v. No longer in a ‘90’s where we build a big data center... OIT (and UIS) should be nimble and responsive

e. Raise awareness of services
   i. General Desktop Support
   ii. Campus Printing

f. Student Groups don’t have a central “spot” for web site
   i. SPOT
   ii. Google Groups
   iii. Listproc
      1. “hooching” the email needs to get repaired
      2. This group should have a report on what is the OIT project status related to Listproc replacement

g. Changing clientele that OIT needs to serve
   i. BYOD is the new reality - What does this mean for the campus?
   ii. OIT Labs
      1. Engineering are packed
      2. Maybe the labs turn into half standing desks?
      3. VDI
      4. What do the students see when they walk into a lab
      5. Possibly put thin clients in labs
      6. Consider another resource
      7. EC2 or Rackspace

h. Student Help/Support
   i. Why is it in only one location?
   ii. “Remote locations” would be very good
   iii. Especially if it is visible to the students

i. Possibly track or report on usage of OIT services
   i. Major
   ii. Where they spend most of their time
   iii. Other demographics
j. We need a campus computing survey that targets students
   i. What kind of devices are students using
      1. Pull logs from web site or wireless access
      2. Wireless infrastructure might be able to tell us
   ii. What problems are students encountering?
   iii. Make it available (anonymized possibly) for further analysis
   iv. Example of things we’d want to know: % of OS’s accessing web sites
   v. Service Questions that Chris owes an answer to:
      1. Zero.colorado.edu — is this still available?
      2. Hippo.colorado.edu — pretty locked down (and now unavailable?) What's up with that?

k. Make it easier display on Screens/Multimedia stations
   i. Are there still needs for Master Keys to Classroom media cabinets?
   ii. Why are these things locked in the first place?

4. Logistical issues for future meetings
   a. Revised Group Name: ITSGB - IT Student Governance Board
   b. Meeting Time: The group said that 5:30 is the ideal time for meetings in the future. (Note from Chris Bell: This time has proven difficult, we are going to work on a creative over-the-lunch-hour meeting.)
   c. Location: TLC 266 or 215 is fine.
   d. Mailing list / Google Group - need to set this up.

5. Other discussion topics that we touched on:
   a. Governance, the Players, and how this group fits in
   b. Reviewed the governance web site at: http://www.colorado.edu/avcit/governance
   c. Showed our main page at: http://www.colorado.edu/avcit/studentgovernance-home

6. Agenda Items that we did not discuss:
   a. What does OIT do?
   b. What does OIT focus on?
   c. The student focus
   d. Overview of OIT Activities
      i. Current Services: The Service Catalog
      ii. Chris will send current Service Catalog
   e. New or Revised Services: The OIT Project List
      i. Chris will send the current Project List