To activate your IdentiKey account, please complete the following steps:

· Go to: https://cuidm.colorado.edu
· Click "Activate your IdentiKey"
· Review the agreement then click the link at the bottom to agree to the terms.
· Choose the user type:
· Fill out the required info to help the system identify your account.
· Once the system recognizes the account, you will be taken to a page that requires you to answer a few security questions.

Finally, when the security questions are answered, you will need to create a password. Your password must be at least 10 characters, include a capital or lowercase letter, include a symbol such as @ or ^, and include a number.

Note: Both the space bar and following characters do not work well with the system, so please do not use them: $ < >:

Once you complete the steps above, your account will be set up, and you will be able to use your CU login name and IdentiKey password for many of the CU-Boulder portals.

Also please note:
1) Google Chrome is not compatible with our portal. As a result, we recommend Internet Explorer or Firefox if you use a PC or Safari or Firefox if you use a Macintosh.
2) If you are not using Google Chrome, please try clearing the cache on your machine. Here is a link with instructions to do so. Once you have cleared your cache, please close your web browser, reopen and try again.

http://oit.colorado.edu/services/network-internet-services/ucb-wireless/tips-tricks/clear-browser-cache

3) If you continue to experience issues, please try a different browser. If you are using Internet Explorer on the PC, please try Firefox (or vice versa). If you using Safari on a Macintosh, please try Firefox (or vice versa).

Please let us know if you have any questions or need further assistance. Your case has been placed on hold for three business days, if we have not heard back from you your case will set to resolved. For faster service, it may be better for you to call us directly and reference this case.

Thank you,
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