

Community Service Aides (CSAs) are student employees of the University Police Department. These students patrol campus during the evening hours with the following goals in mind:

- ✓ Report crimes on campus
- ✓ Be highly visible and available to the University community
- ✓ Address the fear of crime by making people feel more comfortable

The student CSAs are not police officers, but they act as an invaluable resource to the University Police by serving as extra eyes and ears on campus. CSAs help prevent crime by being highly visible, and when a crime does occur they are in immediate contact with patrol officers. But most importantly they are there for the members of the University community that might need minor assistance in their daily trip across campus.

Community

A Community Service Aide's primary responsibility is to walk around campus during the busy evening hours and assist the campus community in any way possible. The most common services they offer are:

Reporting crime and suspicious activity

Some CSAs patrol on foot while others may watch traditional high crime areas. CSAs carry police radios and can summon assistance immediately. Over the years CSAs have been instrumental in the arrests of a number of criminals.

Patrolling parking garages

The Euclid and Regent Autoparks are regularly patrolled by CSAs at night to once again prevent crime and make people feel more comfortable. CSAs will also call for assistance if you have car trouble, as well as stay with you until help arrives.

Answering questions

CSAs are a valuable source of information on campus services, locations, events, and more.

Service

Handing out information

CSAs carry information and pamphlets with them on the various services that the University offers. They also have personal safety whistles to hand out to students. Just ask!

Giving directions

The University can be a confusing place to the many visitors that it attracts. CSAs are always available to offer directions and provide campus maps.

Reporting lights out

CSAs do a weekly check of all lighting on campus. They report all lights that are burned out or damaged, and suggest locations for increased lighting.

Testing emergency telephones

All 25 emergency telephones on campus are checked every week by CSAs to insure that they are always in working order.

Aide