

Administrative IT Advisory Group
February 29th, 2012

Microsoft Office 365-

- Do we continue to host Microsoft Exchange or look at Microsoft Office, 365- outsourced version of Exchange where Microsoft is currently negotiating a contract for Higher Education.

Are there different levels that you can purchase? If so, which level would we purchase? –

- There are different tiers of service with different prices. Upper tiers have higher prices but they allow us to use more services easily.
- We wouldn't go with the free level.
- Working with RUCC to get better pricing.
- Data will be in the United States, and you can get an ITAR compliant service which says data will only be worked on by U.S. citizens.

- We want all governance groups to buy into this, would go to legal, Provost and SVC, run by the cabinet.
- If everyone thought it made sense and the contract and funding line up we would move forward.
- Problematic areas- Customer Address Lists and Public Folders.
- We also cannot control when upgrades are done, they could fall at inconvenient times.
- 25 gig or unlimited mailbox size.
- No branding with Office 365.

OIT's role in departmental application needs/development-

- Ex. HR apps, Research Administration, Orientation, etc..
- Should OIT support these?- Money needed, people would be needed on the bench to meet needs.
- We need resources to at least advise people on applications and architecture. These applications are coming out in a vacuum and we do need to provide some sort of support.
- If we could have a place to go- even if it's a fee for service, internal person we can trust.
- Paying OIT a consulting fee would be okay.
- People would rather not use vendors- OIT could vet vendors, and provide services.

- Maybe have people bring proposals to this group and then this group decides who to work with and fund?
- Have standing purchase agreements with different groups. Need longer lead times for some cases.