Welcome to the Fall 2003 Season of the Walt Disney World College Program!

On behalf of the Walt Disney World College Program Alumni Association at the University of Colorado (CPAA), I would like to welcome you to the Disney family! In the months that lie ahead, you will be experiencing an internship opportunity that can only be described as magical! The CPAA has put together this newsletter in order to provide you with some helpful information. Inside this issue of Ralphie’s Guide, we have included most of the information that we feel will help you be successful in your internship. Of course, you won’t find all the information you will need here, but half the fun of the Walt Disney World College Program is learning all about the Vacation Kingdom yourself!

We want you to know that there are many people who are dedicated to helping you as you live, learn and earn with Disney. Inside, you will find contact info for your CU Campus Representatives, CU Alumni, as well as Stacey Krett, your Disney Recruiter. Please feel free to contact us whenever you have any questions about work, school, or anything else we can help you with!

Remember, you have been accepted to the Walt Disney World College Program because of your unique talents and skills. We hope you have fun putting them to good use, as you make magical memories for all of our treasured friends. We wish you the best of luck in the upcoming months and hope that you find this newsletter useful. Hopefully, you will enjoy reading it as much as we enjoyed creating it for you!

Best Wishes,
Lee J. Robbins
CPAA President
What Are You Going To Do Next?  
Getting to Vista Way

If you are flying to Orlando, you will most likely arrive on your check-in day. If you drive, you will probably arrive the evening before you check-in. If you choose not to take advantage of Disney lodging (no discounts, sorry!), there are many safe, affordable hotels near Vista Way. The safest areas are along SR-535 (S. Apopka Vineland Rd.), and US Hwy 192 (Irlo Bronson Memorial Highway). Stay away from Downtown Orlando (too dangerous) and International Drive (too noisy). For the closest lodging, try the Days Inn Hotel Lake Buena Vista on SR-535 (407-239-4441), or the Holiday Inn SunSpree Resort across the street from Vista Way (407-239-4500).

If You Are Flying to Orlando:
If you are flying to Orlando, you will most likely be arriving at Orlando International Airport (MCO). The airport is approximately 16 miles, and about two dollars in tolls, from the Walt Disney World Resort. The easiest means of transportation from the airport is by airport transfer. Airport Transfers are provided between MCO and Vista Way by Mears Transportation, for $16.00 one-way. Reservations can be made online at the Mears website, http://www.mearstransportation.com.

If You Are Driving to Orlando:
No matter what your point of departure, you will eventually find yourself on Interstate 4. If you are coming from Tampa and I-75, you will be heading Eastbound. If you are coming from Ocala and Florida’s Turnpike, you will be heading Westbound.

If you are traveling Eastbound, you will be exiting at Exit 68, for State Road 535. On the exit ramp, stay to the right. You will follow the continuous lane to the right lane of SR-535 (Apopka Vineland Rd.). The first traffic light you come to will be Meadow Creek Dr., turn right on Meadow Creek Dr., and continue past the gas station on your right. The second gate that you come to (the one with the large Vista Way sign) is the passenger car entrance to Vista Way.

If you are traveling Westbound on I-4, you will get off the highway at Exit 68. Stay in the right-most LEFT turn lane on the exit ramp, and at the traffic light, turn left onto SR-535. Continue past the first traffic light (Vineland Ave.), to the second light (Meadow Creek Drive). Turn right on Meadow Creek Dr., and continue past the gas station on your right. The second gate that you come to (the one with the large Vista Way sign) is the passenger car entrance to Vista Way.

Interstate 4 Exits for Walt Disney World Locations and What’s There:

Exit 68:  SR-535, Lake Buena Vista, Kissimmee  
Attractions: Downtown Disney Area, Disney’s Typhoon Lagoon Water Park, Crossroads.  
Resorts: The Disney Institute, Downtown Disney Area Hotels (Non-Disney)

Exit 67:  SR-536, World Center Drive, Epcot Center Drive
Attractions: Epcot, MAGIC KINGDOM Park, Disney-MGM Studios, Downtown Disney, Disney’s Boardwalk  
Magic Kingdom Resorts: Grand Floridian Resort & Spa, Contemporary Resort, Polynesian Resort, Wilderness Lodge, Fort Wilderness Resort & Campground. The Villas at Disney’s Wilderness Lodge.  
Epcot Resorts: Yacht and Beach Club Resort, Boardwalk Inn and Villas, Caribbean Beach Resort, Swan, Dolphin.  
Downtown Disney Resorts: Old Key West Resort, Port Orleans - Riverside and French Quarter.

Exit 65: Osceola Parkway, Florida’s Turnpike
Attractions: Wide World of Sports, Blizzard Beach, Disney’s Animal Kingdom  
Animal Kingdom Resorts: All-Star Movies Resort, All-Star Music Resort, All-Star Sports Resort, Coronado Springs Resort and Convention Center, Disney’s Animal Kingdom Lodge.

Exit 64: US Highway 192, Kissimmee, World Dr.
Attractions: Disney’s Animal Kingdom, MAGIC KINGDOM Park, Disney-MGM Studios, Blizzard Beach Water Park, Wide World of Sports  
Animal Kingdom Resorts and Magic Kingdom Resorts: See Lists Above
A Whole New World: 
The Check-In Process

To start your adventure on the Walt Disney World College Program, you will be checking in at the Vista Way Apartment complex on the day indicated on your confirmation materials. The following information is presented so that you will have an idea of what to prepare for before you arrive in Orlando. You will be checking in over two days, and will be visiting several locations around the College and International Housing complexes. You will be provided with a complete itinerary upon arrival, so please treat the following information as a rough outline of what’s in store.

Your first day on the College Program will be centered around getting you moved into your new apartment. Upon arrival at Vista Way, you will be given the opportunity to store your luggage if you arrived from the airport on a shuttle. If you are driving to Vista Way, tell the guard at the Security Gate that you are checking in. He or She will direct you to the appropriate parking area for new arrivals. You will be filling out lots of paperwork today, including contracts for the Community Codes, Payroll, and Health Services. Make sure you bring a Photo ID with you so you can be issued your Housing ID Card. You will also be assigned to your apartment today. Be aware that housing is assigned on a first-come, first-served basis. What this means is that you will be placed in an apartment with the people in line who are closest to you, and who have chosen the same apartment type. While it is not always recommended to screen your potential roommates, you may wish to introduce yourself to those standing in line with you to “test the waters!”

If you drove to Florida, you will want to pick up your parking decal during the afternoon. Make sure you bring your Proof of Insurance, Vehicle Registration, and Driver’s License with you when you go to pick up your decal. Also, the decals that are issued are stickers, not removable vinyl decals. At the end of your program, you will be asked to remove your decal with a razor blade. Since the decals do not come off easily, and usually leave an adhesive film, it is recommended that you affix the sticker to your windshield as lightly as possible, and do not press the sticker excessively to remove the air bubbles. You must affix the decal to your windshield directly. Taping the sticker to your windshield is not allowed.

The evening of Day 1 is free so that you may get to know your roommates and buy groceries. You will most likely head to Publix or Wal-Mart (more about Grocery Stores on Page 7) to stock up on essentials. A few things you will want to pick up include: Toilet Paper, Cleaning Supplies (Spray Cleaner, Toilet Bowl Cleaner and Brush, Dishwasher Detergent), Kitchen Sponges and Towels, and most important, a Plunger! Also, be sure that you vacuum all of your carpets on your first night, to make sure that there is no debris (or as one CP found, fleas!) is left in your carpet from the previous tenants! Vacuums are available at the clubhouse of your complex. If you do not wish to cook on your first night (or any other night!), you will find a list of affordable restaurants later in this issue.

On your second day on the College Program, you will find out where you are going to work! Bring your Proof of Work Authorization with you, for your I-9 forms. Your passport is proof by itself, or you can bring your Driver’s License PLUS one of the following: A Social Security Card, Birth Certificate, or Green Card. You will then meet with representatives from your work location, and get more information about your classes, Disney Payroll, and the Vista Federal Credit Union.

Complete information about your Check-In process is included in the Resident Resource Guide. If you have questions or concerns during the Check-In process, you can speak to a Housing Office representative. Some things that cannot be changed include: Requests to Switch Housing Complexes (i.e. Vista to Chatham), Requests to Change Work Locations or Roles, and Requests for Roommate Switches. If you do have roommate conflicts, your RCA will be able to help you. It is advised that you follow the mediation process and work with your RCA to resolve roommate issues. Your RCA and Housing Director can ultimately decide if a roommate switch is necessary. You can find out who your RCA is at the Clubhouse of your complex. You will be presented with a multitude of information during check-in, but try not to feel overwhelmed, there will be many people around you who will help you succeed!
Mouseketeer Role Call: University of Colorado Contacts

It is very difficult to keep abreast of all the deadlines on campus. Fortunately, CU has wonderful resources for students that can be accessed online and over the phone. We have put together this list of commonly used contacts for you, should any issues arise during your stay in Florida. If you cannot find the resources you need, please contact the CPAA at disney@colorado.edu for assistance.

University of Colorado Directory Assistance
Phone: (303) 492-1411 Website: http://www.colorado.edu/search

Office of the Registrar
Scheduling Issues, Time-Out Program, Withdrawing from the University
Mailing Address: University of Colorado, Office of the Registrar. 20 UCB, Boulder, CO 80309-0020
Website: http://registrar.colorado.edu Email: registrar@registrar.colorado.edu
Phone: 303-492-6970 Fax: 303-492-8748
Phone Hours: Mon. - Fri., 9:00 a.m. - 5:00 p.m.

Department of Housing
Residence Hall Reservations, Lease Questions, Security Deposits
Mailing Address: University of Colorado, Department of Housing. 159 UCB, Boulder, CO 80309
Website: http://www-housing.colorado.edu Email: reservations@housing.colorado.edu
Housing Information: 303-492-6871 Reservations Center: 303-492-6673

Bursar’s Office
Billing Questions, Refunds, Direct Deposit
Mailing Address: University of Colorado at Boulder Bursar's Office, 43 UCB, Boulder, CO 80309-0043
Website: http://www-bursar.colorado.edu Email: bursars@colorado.edu
Phone: 877-278-6340 (Toll-free) Fax: 303-492-5501
Fall/Spring Phone Hours: 8:00am - 5:00pm MST* Summer Phone Hours: 7:30am - 4:30pm MST*
*Note: Closed For Lunch 12:00pm - 1:00pm MST

Office of Financial Aid
Student Loan and Grant Issues, Disbursement Questions
Mailing Address: University of Colorado, Office of Financial Aid, 556 UCB, Boulder, Colorado 80309-0556
Website: http://www.colorado.edu/finaid Email: finaid@colorado.edu
Phone: 303-492-5091 Fax: 303-492-0838
Fall/Spring Phone Hours: 9:00am - 5:00pm MST Summer Phone Hours: 9:00am - 4:30pm MST

PLUS (Personal Look-Up Services)
Online Registration, Schedule Planner, Schedules, Grades, Billing and Financial Aid Status
Website: http://plus.colorado.edu/plus

The Walt Disney World College Program Alumni Association at CU-Boulder
President: Lee J. Robbins Vice President: Matt Gonzales
Email: disney@colorado.edu Website: http://www.colorado.edu/studentgroups/disney

Stacey Krett
Walt Disney World College Program Recruiter for CU-Boulder
Email: stacey.krett@disney.com Phone: 800-722-2930 (Ask for Stacey)
Similar to the campus telephone system at CU, all Walt Disney World company phones, also known as House Phones, are part of the Walt Disney World Telephone System. Telephones that are usually company phones include all backstage phones, beige on-stage phones, and all phones at Vista Way, Chatham Square, and The Commons. To access an outside number from a company phone, you must first dial "8", then dial the area code and phone number. While Kissimmee and Lake Buena Vista numbers are local, be aware that Orlando Area phone numbers are not local calls! WDW company phones work in a similar fashion to campus phones at CU. For example, from a campus phone, you only have to dial the last five digits of another campus phone number. From a WDW company phone, you can dial a "Tie Line" to reach another WDW number. To use a Tie Line, press "8", then enter the three digit tie line prefix, followed by the last four digits of the phone number (also referred to as an extension). For example, to call the Extra Hours Hotline from your Chatham Square Apartment, instead of pressing "8" to dial out then dialing the ten digit phone number, you can dial "8", then Tie Line "222", then Extension "1000". To dial an extension within the same Tie Line, simply dial the four-digit extension. For instance, since all Vista and Chatham Apartments are on the same Tie Line, you can call any apartment from another by dialing only the four-digit extension. You will also find that many extensions at your work area are on the same tie line within that park or resort. A complete list of tie lines can be found in the Resident Resource Guide.

It won’t take you long to fall in love with the Walt Disney World Operators! From any company phone, dial "0" to access a WDW Operator. The WDW Operators can connect you to any WDW phone number, and can answer almost any WDW-related question for you! In addition to connecting you to other cast members at Walt Disney World, the operators can also connect you to the WDW Alpha Page System. You can send a text page to any WDW cast member with a company-owned pager. To send an alpha page, give the operator the name of the cast member you wish to page, and dictate your message to the operator. The operator will transcribe your message and send it for you.

Even if you bring your own telephone to your apartment, be aware that the WDW telephone system still applies to you. It would be to your benefit to become accustomed to several features. Firstly, get used to dialing the WDW Operator for listings, but when you speak to them, be sure to mention that you are a cast member when requesting backstage locations. The reason for this is that if you neglect to mention that you are a cast member, you may be routed to a guest hotline for the location that you are requesting. For example if you request the direct line to the retail location that you work at, you may end up being routed to the catalog hotline if the operator thinks you are a guest. Secondly, realize that although the occupants of an apartment change twice a year or more, the phone number does not. It is not uncommon for you to get calls for the previous tenants of your apartment. If a caller asks for a name that you do not recognize, just assume it is the previous tenant that moved out. Lastly, all Vista Way and Chatham Square extensions are routed through a computer switchboard. This allows all of the apartment’s extensions to be on just one extension of the Disney phone system. Since there are no direct lines, all apartments must be reached by (407) 560-2280, then dialing 1 + your extension number.

A Special Note for Chatham Square Residents: One of the amenities of Chatham Square’s apartments is two phone lines in every apartment. You will find that all bedrooms have a wall plate with two phone jacks. The upper jack is for a telephone. This jack is the Disney phone extension that is assigned to your apartment. The bottom jack is a regular non-Disney phone line that you can use to dial into your ISP with your computer. Be aware that not all 407 area code calls are local. If you are trying to find an access number for your ISP, look for an access number in Kissimmee or Lake Buena Vista. When configuring your computer, remember that you will need to use 10-digit dialing, just as you do in Colorado. You will find a wall plate with just one jack in the kitchen. This is a regular phone line. Likewise, the jack located at the computer desk in the hall is the computer phone line only. By knowing which jack is for which phone line, you should not have any trouble connecting multiple computers to the web without disrupting your telephone calls!
...How Do We Get To Neverland?
Walt Disney World Resort Directions

Walt Disney World is a very unique place to drive a car. A common guest complaint is that there are no street signs at intersections! Actually, if you are traveling to a guest area, you won’t need street names because you can just follow road signs to your destination. Pick up a Disney Transport map, available at most Guest Relations locations for information on how to drive to guest areas. To simplify matters, here are some directions to some common places in WDW while avoiding common bottlenecks!

MAGIC KINGDOM Park, Epcot, Disney-MGM Studios, Downtown Disney, Typhoon Lagoon; and MAGIC KINGDOM, Epcot, and Downtown Disney Area Resorts (Guest Area Access):

From Vista Way: exit onto Meadow Creek Dr. and turn right onto SR-535. Take SR-535 south to SR-536. Turn right onto SR-536/Epcot Center Dr., continue over the I-4 overpass and follow signs to your destination.

From Chatham Square: turn right out of Chatham and follow Lake Forest Drive east to S. Int’l Drive. Turn right and continue to SR-536 (road ends at T-intersection). Turn right onto SR-536/Epcot Center Dr., continue over the I-4 overpass and follow signs to your destination.

Disney’s Animal Kingdom, Blizzard Beach (Guest Areas):
Follow above directions to SR-536/Epcot Center Dr. Take Disney-MGM Studios exit for Westbound Buena Vista Drive. Continue on Buena Vista Drive, and follow signs for your destination.

Disney University / MK Cast Parking (Shuttle to West Clock):
Follow directions to Magic Kingdom. At Auto Plaza, stay in Cast Member lane and keep to right after Auto Plaza. Follow N. World Dr. to Cast Drive and turn right (you will see Monorail Roundhouse on right). Cast Parking will be on left before security booth. Disney University will be on right before security booth.

Health Services / Epcot Cast Parking:
Follow Epcot directions to Epcot Center Drive. Take Disney Institute/Community Drive exit (2nd exit on right after I-4). Take 1st right onto Bonnet Creek Pkwy. Take 1st right onto Backstage Lane Overpass. Continue straight and turn left just before Epcot Security booth (no need to show ID) into Cast Parking (known as the Red Lot). Health Services is at Back of Cast Parking Lot (follow signs to parking area).

Team Disney, Casting, Sun Trust Building, Downtown Disney Cast Services:
Follow above directions to Downtown Disney Guest Areas. All destinations are located along Buena Vista Dr., adjacent to Downtown Disney. The Downtown Disney Cast Services Building and Route N bus stop is located at the Mill Building, located in the Downtown Disney parking area near Pleasure Island.

Property Control / Cast Connection
Follow directions to Magic Kingdom. At Auto Plaza, stay in Cast Member lane and keep to right after Auto Plaza. Follow N. World Dr. to Cast Drive and turn right (you will see Monorail Roundhouse on right). Present your Disney ID to the guard at the Security Booth and continue on Cast Drive until it ends at Reams Rd. Turn left onto Reams Rd. The Property Control parking area will be the first open gate on your left. You will need to present your Disney ID to enter the secured Property Control area.

Transportation Tips and Tricks
• Avoid driving in the vicinity of major parks around closing time! When The Magic Kingdom and Epcot close, avoid US-536/Epcot Center Drive, and most of I-4. The best way back to Vista and Chatham is to take Buena Vista Drive to I-4 Eastbound, and get off at Exit 68 for SR-535.
• Always try to avoid driving through Downtown Disney during the day!
• When you enter a theme park, be sure to show your Disney ID to the Parking Host at the Auto Plaza to get complimentary parking.
• Most Cast Member parking areas require you to show your Disney ID to enter. Please do not use the cast parking areas if you are visiting the park as a guest! This is very inconsiderate to those who are scheduled to work..
The Bare Necessities:
Where in Orlando Can I Find...

Pre-Paid Long Distance Phone Cards?
You can get a good deal at Walgreen’s on SR-535 or at Sam’s Club on OBT. However, for the best deal on Phone Cards, visit the Transportation office at Vista Way, located next to the bus stop.

A Health Food Store?
The closest place to get natural foods is at Chamberlain’s Market and Café at 1114 N. John Young Pkwy in Kissimmee (407-846-7454). Whole Foods Market at 1989 Aloma Ave. in Winter Park (407-673-8788) is very similar in size and selection to the Boulder Whole Foods Market.

A Place to Make Copies?
You can send and receive faxes, and make black & white, letter-sized copies in the clubhouse of both apartment complexes. For more complex tasks, Kinko’s is located at 12182 SR-535, just north of the Crossroads Shopping Center (407-465-0085). The only 24 Hr. Kinko’s is located at 7200 S. OBT (407-240-6610).

A Pharmacy?
Walgreen’s across from Vista Way has a Full Service Pharmacy, but it is only open weekdays 8am to 10pm, and weekends 9am to 7pm. The nearest 24 Hr. pharmacy is Walgreen’s on Int’l Drive, across from Wet-N-Wild.

Cheap Gasoline?
Some of the cheapest gas prices can usually be found at the Hess Station on SR 535, as well as other stations in Osceola County south of the Osceola Parkway.

Groceries?
There are three choices when it comes to Groceries. You can go to Gooding’s, Wal-Mart Supercenter, or Publix.
- **Gooding’s** is located across I-4 in the Crossroads shopping center at SR-535 and Buena Vista Drive. It is open 24 hours a day and charges tourist prices.
- **Wal-Mart** is located on US 192 in Kissimmee, or at the corner of Sand Lake Rd and John Young Parkway. Wal-Mart offers the cheapest prices, but you will always encounter lines! The Sand Lake Rd. Wal-Mart is also accessible via the Route H bus from Vista Way.
- **Publix** is the Florida equivalent of King Soopers. It is much less expensive than Gooding’s, and is cleaner and offers more selection than Wal-Mart. Publix is located near Chatham Square on Vineland Ave. near S. Int’l Drive (just past the Premium Factory Outlets).

¿What Means “Aye Caramba?”
Commonly Used Road Nicknames

- **LBV**: Lake Buena Vista
  The area surrounding Walt Disney World.

- **I-Drive**: International Drive
  A road that extends from Chatham Square, north to Universal Studios, also a Tourist District.

- **OBT**: Orange Blossom Trail
  A major North-South artery east of the Lake Buena Vista Area.

- **SR-535 or “535”**: S. Apopka Vineland Rd. Major Road Next to Vista Way and Crossroads.

- **US 192 or “192”**: Irlo Bronson Pkwy. Highway that runs along south edge of Property.

- **SR-536 or “536”**: World Center Drive. Known as Epcot Center Drive in Walt Disney World (west of I-4). Also, becomes the Central Florida Greeneway Toll Road east of I-Drive.
Slimey, yet Satisfying: 
Where To Dine Without Going Broke

There are countless dining options in Walt Disney World and the surrounding area. The trick to dining out on the College Program is to eat at places that do not charge tourist prices, and to take advantage of Cast Member discounts. In this section of Ralphie’s Guide, we have provided you with a short list of restaurants where you can grab an affordable nosh. However, the list of non-Disney establishments that offer Cast Member discounts is constantly changing, so be sure to check the latest issue of Donald’s Deals to keep up with the promotions.

Jungle Jim’s       12501 SR-535                   (407) 827-1257
If there were a poor man’s Rainforest Café, this would be it! You will find a Red Robin-esque selection of burgers and killer Happy Hour specials at this themed restaurant in the Crossroads Shopping Center.

Steak-n-Shake    12163 SR-535                   (407) 238-9550
You will find very tasty hamburgers and shakes in this regional chain of diners. A good late-night alternative to Denny’s or Waffle House. Located on SR-535, north of Crossroads. Open 24 Hours.

Rainforest Café  Downtown Disney            (407) 827-8500
Not exactly cheap, but they do offer a Cast Member Discount. Ask to sit on the back Patio if you don’t want to wait for a table. In the Downtown Disney Marketplace.

Hooter’s              8510 Palm Pkwy               (407) 239-0900
A good place to get away from smiling Disney people! You can’t go wrong with wings and sports! Located towards the rear of Vista Centre on Palm Parkway.

Pink Elephants on Parade: 
Don’t Miss These Watering Holes

Orlando Ale House    12371 Winter Garden-Vineland Rd.                          (407) 239-1800
Located on County Rd. 535, one block north of Downtown Disney on SR-535, the Ale House is a favorite hangout for CM’s when they are off the clock.

Chillers                             33 West Church St., Downtown Orlando                  (407) 649-4270
Cast Member discounts and $1 drink night make this Downtown Orlando bar and nightclub a popular hangout for Cast Members who are off the clock and need to get away from the Magic! Located near Church St. Station.

Jungle Jim’s  12501 State Road 535                                                  (407) 827-1257
Try a “Jungle Jim” or order a well drink for less than a buck during happy hour! In Crossroads.

Jellyrolls                          Disney’s Boardwalk                               Call WDW Operator
Make sure you head to Jellyrolls on Tuesday nights for the best sing-a-long you’ve never remembered! Arrive early to take advantage of $1 Pony Bottles before they are all gone for the night! At Disney’s Boardwalk.

Bennigan’s           13502 State Road 535                                                  (407) 938-9090
Head to Bennigan’s (across from Vista Way) for bucket night, but beware, the tables in the bar fill up very quick!

Kitty O’Shea’s        8470 Palm Parkway                                (407) 238-9769
Karaoke every Monday night. Sing a tune or laugh at the kids from Epcot Entertainment who invade this place weekly. In Vista Centre on Palm Parkway, north of Downtown Disney on SR-535.
Wrap Your Napkin ‘Round Your Neck: Don’t Miss These Must-See Restaurants

Beaches and Cream Soda Shop  
Disney’s Beach Club Resort  
Traditional soda shop fare for breakfast, lunch and dinner. Come here specifically for the “Kitchen Sink” dessert, and bring some friends to help you finish it! Priority Seating not needed.

Boma  
Disney’s Animal Kingdom Lodge, Downstairs  
African Buffet with Chefs on-hand to answer questions. All-you-can-eat. Priority Seating Recommended.

California Grill  
Disney’s Contemporary Resort, 14th Floor  
Award winning food served with impeccable service, with a great view of the Magic Kingdom. Rated by Zagat’s as one of the top five restaurants in Orlando. Priority Seating Recommended.

Chef Mickey’s  
Disney’s Contemporary Resort, 4th Floor  
One of the most popular Character Breakfasts, featuring Mickey, Goofy, Chip & Dale. Lots on kids, but still a lot of fun. Priority Seating Recommended.

Hoop-Dee-Doo Musical Revue  
Pioneer Hall, Fort Wilderness Resort & Campground  
This Western-style Hoedown combines a hearty all-you-can-eat (and drink) dinner of Chicken, Ribs, and Strawberry Shortcake, followed by a foot-stompin’ evening of song and dance. Take a motor launch from the Magic Kingdom to Pioneer Hall. Reservations Required. Call 407-WDW-DINE for availability.

‘Ohana  
Disney’s Polynesian Resort, Great Ceremonial House  
All-you-can-eat barbecue, Polynesian style, with lots and lots of meat! Priority Seating Recommended.

Disney’s Spirit of Aloha Dinner Show  
Luau Cove, Disney’s Polynesian Resort  
All-you-can-eat (and drink) Polynesian Feast with a spectacular floor show featuring music and dances from Polynesian cultures. Reservations are required. Call 407-WDW-DINE.

Whispering Canyon Café  
Disney’s Wilderness Lodge  
Country breakfasts, and all-you-can-eat barbecue for lunch and dinner served up on skillets. The very rambunctious servers make this a must-see by themselves! Priority Seating Recommended.

For More Information on Dining at Walt Disney World, Visit the WDW Restaurant Resource at http://www.mouseplanet.com/dtp/wdwrr/index.html

It’s Off To Work We Go: The Extra Hours Hotline

One question that always comes up on the College Program, is whether there is a way to get more money. Many times there are opportunities to pick up extra hours available at the places around property that are the busiest. For this reason, Disney created the Extra Hours Hotline (also known as the Overtime Hotline) where cast members to pick up extra shifts around property (which is much easier than trying to get a second job!).

Depending on your training (i.e., Cash Handling, Merchantainment, Custodial) you can find out what shifts are available that you are qualified to work. There will also be times when shifts are available that do not require any training. These shifts can be signed up for by anyone and include working as a parking host at Disney’s Wide World of Sports Complex, and working as a Stadium Vendor at Fantasmic! at the Disney-MGM Studios.

To access the Extra Hours hotline, call tie line 222-1000, or log onto the Extra Hours module on the Walt Disney World Cast Portal. You will need to tell the operator your Cast Portal ID, training you have had, and the days you wish to work. Ask your supervisor at work for information on obtaining access to the Cast Portal, or visit a Centers of Excellence location. You are eligible to sign up for extra hours as soon as you complete your location-specific training. Please note that the department where you work gets your straight-time hours before you clock into overtime. This means that even if you work an extra shift before your regularly assigned shift, the extra shift will still be the overtime even if it is the first shift you work that day. For more info on overtime guidelines and Extra Hours, ask your Supervisor, or Scheduling Associate at your work location.
... And They Don’t Have a Clue: Avoid Looking Like A Tourist!

Once you’ve been on the program for a couple of weeks you will be able to spot CPs who are fresh out of Traditions a mile away! Here are some tips to help you avoid calling attention to yourself!

- Never, never, never, never break guest curfew rules in any of the apartment complexes!!!
- When you enter any apartment complex, ALWAYS have your Housing ID ready for the Security Guards.
- If you are entering a theme park with your Cast Member ID, you can use any turnstile that is open. You only need to use the “Cast Member Entrance” turnstile if you are admitting guests using a Main Gate Pass.
- Always have your Disney ID AND a Picture ID (Driver’s License or Housing ID) ready whenever you enter a Theme Park, Guest Parking Lot, Backstage Area, or Pleasure Island. Your Housing ID alone won’t cut it here, so don’t even try to argue with the Host or Hostess!
- Remember to be quiet in Backstage Areas. Shouting so loudly that you can be heard on-stage is bad show!
- Don’t lose your Disney ID! It will cost you $35 to get a replacement, and that’s six hours of pay!!!
- If you plan on buying a season pass to any area theme parks, check for Florida Resident Deals. All you need to get a Florida State-Issued ID Card is a valid Florida mailing address!
- Buy an extra nametag or two as soon as you start working. It is always nice to have an extra if you forget yours, and they make great souvenirs! Nametags are available at your costuming location.

No One Gets Left Behind, or Forgotten: What The CPAA Can Do For You!

You probably already know that the Walt Disney World College Program Alumni Association at the University of Colorado at Boulder, also known as the CPAA, helps recruit candidates for the WDWCP on campus, but did you know that we are here to help you through ALL of the phases of your College Program Experience?

During your College Program, the CPAA acts as a liaison between CU and you! While you are having the time of your life down in Florida, we will be working hard here in Boulder, to make sure that you are kept informed of campus events and proceedings. Don’t know when to register? Need a mailing address for your Professor? Maybe you would like an issue of the Colorado Daily to make your apartment feel like home? No matter what you need, the CPAA is here to make sure that you have all the tools you need to be successful in Florida. If you need anything, just drop us an email!

And once you return from Orlando, we will be here to help you readjust to campus life again. We will be there to listen to your accounts of your adventure, because we know that sometimes you just need to talk to someone who knows what “Pixie Dust” is! We understand what an incredible experience you had in Florida, and we can help you make the most of it in the future! And, once you successfully complete your College Program, you will have the opportunity to continue your Disney Experience here on campus, with a membership in the only student organization at CU dedicated to making magic! We look forward to seeing you when you return to Colorado! We wish you the best of luck on the Walt Disney World College Program!

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